

## Bidders Request for Clarifications

Tender Reference No.: BEPC/ICT/2024-25/4449

RFP Title: RFP for Setting up ICT Labs under ICT intervention in 4465 Govt Schools across Bihar on BOOT model for five years

Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
1	Ravinder Singh Deputy Manager – GeM Sales BenQ India Pvt. Ltd. 9B Building, IIIrd Floor DLF Cyber City, DLF Phase III, Gurgaon, Haryana, India -122002 ravinder.singh@B enQ.com www.BenQ.co.in Mobile + 91 9599114285	Page No.49 Point No.3(a)	9.2.3 – OEM Eligibility: Interactive Flat Panel Display	The turnover of the manufacturer (OEM) / supplier of Interactive Flat Panel to be offered should be a minimum average of rupees 500 Cr. (Five Hundred Crores) Per annum during the last three financial years (FY: 2020-21,2021-22 & 2022-2023) It is requested to kindly reduce the Average Annual Turnover requirement from ₹500 crore to ₹300 crore in India to enable wider participation, as most major OEMs under the Make in India initiative do not have such high turnover within India	Please RFP Clause 9.2.3 – OEM Eligibility: Interactive Flat Panel Display Point No.3(a) read as - a) The turnover of the manufacturer (OEM) / supplier of Interactive Flat Panel to be offered should be a minimum average of rupees 300 Cr. (Three Hundred Crores) Per annum during the last three financial years (FY: 2020-21,2021-22 & 2022- 2023).
2	Alok Kumar Dell Technologies 9898571540	BEPC/ICT/2024- 25/4449 Date 26/11/2024 Page number -16 - Desktop	Motherboard: Motherboard make from the same Desktop OEM (OEM logo must be embossed in the motherboard)	Request to confirm the Chipset, suggested for Intel Q series chipset also incorporate hardware based TPM2.0 security in the motherboard.	As per RFP
		BEPC/ICT/2024- 25/4449 Date 26/11/2024 Page number -16 - Desktop	Memory: Minimum 16 GB ,4400 MHz DDR5 expandable up-to minimum 64 GB	Please confirm the free DIMM Slot Suggested for Minimum 1 free DIMM slots for future upgradability.	Please read as - Memory: Minimum 16 GB, 3200 MHz DDR4 expandable up-to minimum 64 GB.



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		BEPC/ICT/2024-25/4449 Date 26/11/2024 Page number -17- Desktop	Monitor: Minimum 19.5" with Mmimum resolution of 1600 x 900, Integrated ports in the monitor: 1 x VGA, 1 x Display Port / HDMI. Monitor must TCO 9 and Energy Star 8.0 Certified. Monitor Power supply must integrate with the monitor, without any external power adaptor. Compatible CPU mounting option from same Desktop OEM on Back of the monitor	We request you to please consider only 21.5" TFT monitor in place of asked 19.5" monitor, as 19.5" TFT monitor is not readily available with all the OEM's as presently 21.5" is the industries std. offering.	Please read as - Monitor: Minimum 19.5" with Mmimum resolution of 1600 x 900 <b>or higher</b> , Integrated ports in the monitor: 1 x VGA, 1 x Display Port / HDMI. Monitor must TCO 9 and Energy Star 8.0 Certified. Monitor Power supply must integrate with the monitor, with/without any external power adaptor. Compatible CPU mounting option from same Desktop OEM on Back of the monitor.

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		BEPC/ICT/2024-25/4449 Date 26/11/2024 Page number -17- Desktop	Bidder will have to provide Preloaded usage tracking software in Desktop PC. • Realtime automatic usage/ on-off Logs: The provision of Desktops Pc comes with pre-installed usage tracking software that includes real-time automatic logging of equipment usage and on/off status.OS compatibility: Should work on both Windows & Linux Platform. Monitoring devices usage: Create and offer an application designed to track the usage of equipment for monitoring purposes. Features: The number of Desktop Pc that are turned on at any given time on a daily basis, The length of time that a Desktop Pc remained turned on, on a daily basis. Reports should be generated based on schools and districts. Cloud: The usage tracking application will transmit information to a cloud-based application via the internet Offline Logs: If there is no internet connection available, the usage tracking application will store the logs locally and send the mformation to the cloudbased application once Internet connectivity is restored	Request to remove the Software as this application is not yet tested in this hardware Platform.	Please read as - Bidder will have to provide Preloaded /Post loaded usage tracking software in Desktop PC. • Realtime automatic usage/ on-off Logs: The provision of Desktops Pc comes with pre-installed usage tracking software that includes real-time automatic logging of equipment usage and on/off status. • OS compatibility: Should work on both Windows or Linux Platform. • Monitoring devices usage: Create and offer an application designed to track the usage of equipment for monitoring purposes.



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					<ul style="list-style-type: none"> <li>• Features: The number of Desktop Pc that are turned on at any given time on a daily basis, The length of time that a Desktop Pc remained turned on, on a daily basis, Reports should be generated based on schools and districts.</li> <li>• Cloud: The usage tracking application will transmit information to a cloud-based application via the internet.</li> <li>• Offline Logs: If there is no internet connection available, the usage tracking application will store the logs locally and send the information to the cloud-based application once internet connectivity is restored.</li> </ul> <p>Note: If offline logs and any other features not available, concerned bidder will develop and provide the same within 3 months.</p>
		BEPC/ICT/2024-25/4449 Date 26/11/2024 Page number -17-Micro	Motherboard: Motherboard make from the same Desktop OEM (OEM logo must be embossed in the motherboard),	Request to confirm the Chipset, suggested for Intel Q series chipset also incorporate hardware based TPM2.0 security in the motherboard.	As per RFP



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		BEPC/ICT/2024-25/4449 Date 26/11/2024 Page number -17-Micro	Hard Disk: -512 GB SSD Drive. SSD Type: M.2 PCIe NVMe SSD drive, Desktop must support 2 TB M.2 PCIe NVMe SSD for future upgradability	we request you to please consider minimum 128 GB PCIe NVMe M.2 SSD in place of asked 512 SSD, justifications for this request is , 128 GB will be sufficient for this type of ICT project also as per Microsoft STF policy will be applicable when the SSD Drive asked for minimum 128 GB.	As per RFP
		BEPC/ICT/2024-25/4449 Date 26/11/2024 Page number -17-Micro	Monitor: Minimum 19.5" with Mmimum resolution of 1600 x 900, Integrated ports in the monitor: 1 x VGA, 1 x Display Port / HDMI. Monitor must TCO 9 and Energy Star 8.0 Certified. Monitor Power supply must integrate with the monitor, without any external power adaptor. Compatible CPU mounting option from same Desktop OEM on Back of the monitor.	We request you to please consider only 21.5" TFT monitor in place of asked 19.5" monitor, as 19.5" TFT monitor is not readily available with all the OEM's as presently 21.5" is the industries std. offering.	Monitor: Minimum 19.5" with Mmimum resolution of 1600 x 900 <b>or higher</b> , Integrated ports in the monitor: 1 x VGA, 1 x Display Port / HDMI. Monitor must TCO 9 and Energy Star 8.0 Certified. Monitor Power supply must integrate with the monitor, with/without any external power adaptor. Compatible CPU mounting option from same Desktop OEM on Back of the monitor.
		BEPC/ICT/2024-25/4449 Date 26/11/2024 Page number -17-Micro	Integrated Wi-Fi : Yes. (minimum Wi-Fi 6 and Bluetooth 5.0)	We request you to please amend the asked from Wi-Fi6 to Minimum Wi-Fi 5 and Bluetooth version 4.0 or higher.	Please read as - Integrated Wi-Fi : Yes. (minimum Wi-Fi 5 and Bluetooth 4.0)



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		BEPC/ICT/2024-25/4449 Date 26/11/2024 Page number -17-Micro	Ports: Minimum 6 USB Ports or more (including minimum 2 x USB 3.2 Gen 1 Type A and 1 x 1 USB 3.2 Gen 2 Type C port), 1xHDMI Port, 1 x Display Port, 1xRJ4S Port. 1 x Universal audio port and 1 x power supply port.	We request you to please consider minimum 3 USB ports (including minimum 2 x USB 3.2 Gen 1 Type A and 1 x 1 USB 3.2 Gen 2 Type C port),	Please read as - Minimum 6 Ports or more (including minimum 2 x USB 3.1 Type A or higher and 1 x 1 USB 3.1 Type A/ Type C port or higher), 1xHDMI Port, 1 x Display Port/VGA Port, 1xRJ4S Port. 1 x Universal audio port and 1 x power supply port.
		BEPC/ICT/2024-25/4449 Date 26/11/2024 Page number -17-Micro	Regulatory certifications for the quoted Desktop model (not for the series): FCC. UL/MET, CE, Energy star 8.0, EPEAT India Gold, ROHs.	we request you to please add the EPR certification	Please read as - Regulatory certifications for the quoted Desktop model (not for the series): FCC. UL/MET, CE, Energy star 8.0, ROHs.

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		BEPC/ICT/2024-25/4449 Date 26/11/2024 Page number -17-Micro	<p>Bidder will have to provide Preloaded usage tracking software in Mini/Micro PC.</p> <p>Realtime automatic usage/ on-off Logs: The provision of Mini/Micro Pc comes with pre-installed usage tracking software that includes real-time automatic logging of equipment usage and on/off status.</p> <p>OS compatibility: Should work on both Windows &amp; Linux Platform.</p> <p>Monitoring devices usage: Create and offer an application designed to track the usage of equipment for monitoring purposes.</p> <p>Features: The number of Mini/Micro Pc that are turned on at any given time on a daily basis, The length of time that a Mini/Micro Pc remained turned on, on a daily basis.</p> <p>Reports should be generated based on schools and districts.</p> <p>Cloud: The usage tracking application will transmit information to a cloud-based application via the internet.</p> <p>Offline Logs: If there is no internet connection available, the usage tracking application will store the logs locally and send the formation to the cloudbased application once Internet connectivity is</p>	<p>Request to remove the Software as this application is not yet tested in this hardware Platform</p>	<p>Please read as -</p> <p>Bidder will have to provide Preloaded/ Post loaded usage tracking software in Mini/ Micro PC.</p> <ul style="list-style-type: none"><li>• Realtime automatic usage/ on-off Logs: The provision of Mini/Micro PC comes with pre-installed usage tracking software that includes real-time automatic logging of equipment usage and on/off status.</li><li>• OS compatibility: Should work on both Windows or Linux Platform.</li><li>• Monitoring devices usage: Create and offer an application designed to track the usage of equipment for monitoring purposes.</li></ul>



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			restored		<ul style="list-style-type: none"><li>• Features: The number of Mini/Micro PC that are turned on at any given time on a daily basis, The length of time that a Mini/Micro PC remained turned on, on a daily basis, Reports should be generated based on schools and districts.</li><li>• Cloud: The usage tracking application will transmit information to a cloud-based application via the internet.</li><li>• Offline Logs: If there is no internet connection available, the usage tracking application will store the logs locally and send the information to the cloud-based application once internet connectivity is restored.</li></ul> <p>Note: If offline logs and any other features not available, concerned bidder will develop and provide the same within 3 months.</p>

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3	Soumik De Sales Manager AMD India Pvt Ltd. Mob : 9830585693	Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Computer Desktop-Processor	<p>Minimum x 86 architecture or higher 64- bit processor with minimum 4 cores with 3.3 GHz or higher base clock frequency and minimum 12 MB cache or higher.</p> <p>Requested amendment: Minimum x86 architecture or higher 64- bit processor with minimum 6 cores with 3 GHz or higher base clock frequency and minimum 12 MB cache or higher.</p> <p>Here it is to be noted that since the mentioned category of Computer Desktops will be the main device therefore requesting the Dept to upgrade to at least 6 Core Processors for better performance.</p>	Please read as - Processor: Minimum x86 architecture or higher 64- bit processor with minimum 4 cores with 3.30 GHz or higher base clock frequency and minimum 8 MB cache or higher.
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Computer Desktop-OEM Compliance	<p>For Desktop manufacturer: ISO 9001:14001 and 27001.</p> <p>Offered Desktop model country of origin must be from India Only.</p> <p>Requested amendment: For Desktop manufacturer: ISO 9001:14001 and 27001.</p> <p>Offered Desktop model country of origin must be from India and should be MII compliant (20% or 50%) as per Govt of India Guidelines.The mentioned clause allows for non-MII (Make-in India) products to qualify which is against Govt of India guidelines.Requesting the Dept to include the clause for larger national interest.</p>	As per RFP

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		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Computer Desktop- Regulatory certifications for quoted Desktop model (not for the series)	FCC, UL/MET, CE, Energy Star 8.0, EPEAT India Gold, RoHS Requested amendment: UL/MET, CE, Energy Star 8.0/BEE, EPR, RoHS. The published certifications are restrictive and discriminatory in nature since most of them are foreign certifications. As per Govt of India DPIIT Guidelines & MeITY Guidelines, they should be removed/replaced with suitable Indian certificates. Requesting the Dept to kindly incorporate Indian certificates.	Please read as - Regulatory certifications for the quoted Desktop model (not for the series): FCC. UL/MET, CE, Energy star 8.0, ROHs.
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Computer Desktop-Memory	Minimum 8GB, 4400MHz DDR5, expandable up-to minimum 64GB, with minimum 1 free DIMM slots. Requested amendment: Minimum 8GB, 3200MHz DDR4, expandable up-to minimum 64GB, with minimum 1 free DIMM slots. Requesting the Dept to kindly allow for DDR4 platforms since it is time-tested & economical especially for School ICT projects. DRR5 platforms are still costly which may negatively impact overall project value since large part of this project is having computing devices.	Addressed as above.

*(Handwritten marks: a checkmark and a signature)*



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		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Computer Desktop-Offered Desktop OS certifications	Offered Desktop model (not the series) must be Windows 11 professional and Linux (Ubuntu/Red Hat/SuSe Linux certified. Certifications must be available in the public domain against the quoted Desktop model name. Requested amendment: Offered Desktop model (not the series) must be Windows 11 professional and Linux (Ubuntu/ Red Hat/SuSe Linux, Boss or any Linux variant) complied. The clause is restrictive in nature and limits number of OEM models to qualify. Requesting to kindly relax this clause for wider participation which will affect overall project cost without any technical benefit.	Please read as - Offered Desktop OS Certifications: offered desktop model (not the series) must be Windows 11 or Linux (Ubuntu / RedHat / SUSE Linux) certified. Certifications must be available in the public domain against the quoted Desktop model name.





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		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Computer Desktop-Cabinet	Small Form Factor Desktop (SFF PC<=10 litres in volume) Requested amendment: Small Form Factor Desktop (SFF/MT PC) The mentioned volume is very specific/ restrictive and is against common SFF(Small Form Factor)/MT definition. Kindly amend this & make it generic for broader OEM model qualification. Since the Dept is going for all Desktop scenario in each of the ICT labs therefore we request you to kindly have uniform Form Factor in both the categories. This will help the Dept to reduce overall cost, manageability & serviceability over longer period. Since the Desktops will be used by students in remote locations for education purposes, uniform Form Factor will ensure lower downtime thereby increasing student productivity. Similar models of ICT Labs are running successfully in various other parts of India.	Please read as - Cabinet: Small form factor Desktop (SFF/Tower PC <=17 Liters. in volume).
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Micro/Mini PC- Processor	Minimum x86 architecture or higher 64- bit processor with minimum 4 cores with 3.3 GHz or higher base clock frequency and minimum 12 MB cache or higher. Requested amendment: Minimum x86 architecture or higher 64- bit processor with minimum 4 cores with 3.30 GHz or higher base clock frequency and minimum 10 MB cache or higher. Intel & AMD have different physical attributes, so requesting Dept to kindly incorporate generic parameters/features which will help more OEM platforms to qualify.	Please read as - Minimum x86 architecture or higher 64- bit processor with minimum 4 cores with 2.20 GHz or higher base clock frequency and minimum 8 MB cache or higher.



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		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No C172C173	Micro/Mini PC - OEM Compliance	For Desktop manufacturer: ISO 9001:14001 and 27001. Offered Desktop model country of origin must be from India Only. Requested amendment: For Desktop manufacturer: ISO 9001:14001 and 27001. Offered Desktop model country of origin must be from India and should be MII compliant (20% or 50%) as per Govt of India Guidelines. The mentioned clause allows for non-MII (Make-in India). products to qualify which is against Govt of India guidelines. Requesting the Dept to include the clause for larger national interest.	As per RFP
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Micro/Mini PC - Regulatory certifications for quoted Desktop model (not for the series)	FCC, UL/MET, CE, Energy Star 8.0, EPEAT India Gold, RoHS Requested amendment: UL/MET, CE, Energy Star 8.0/BEE, EPR, RoHS. The published certifications are restrictive and discriminatory in nature since most of them are foreign certifications. As per Govt of India DPIIT Guidelines & MeITY Guidelines, they should be removed/replaced with suitable Indian certificates. Requesting the Dept to kindly incorporate Indian certificates.	Addressed as above.

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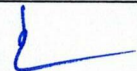

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		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Micro/Mini PC - Memory	Minimum 8GB, 4400MHz DDR5, expandable up-to minimum 64GB, with minimum 1 free DIMM slots. Requested amendment: Minimum 8GB, 3200MHz DDR4, expandable up-to minimum 64GB, with minimum 1 free DIMM slots. Requesting the Dept to kindly allow for DDR4 platforms since it is time-tested & economical especially for School ICT projects. DRR5 platforms are still costly which may negatively impact overall project value since large part of this project is having computing devices.	Please read as - Minimum 8 GB , 3200 MHz DDR4 expandable up-to minimum 64 GB with Minimum 1 free DIMM slots.
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Micro/Mini PC- Offered Desktop OS certifications	Offered Desktop model (not the series) must be Windows 11 professional and Linux (Ubuntu /Red Hat/SuSe Linux certified. Certifications must be available in the public domain against the quoted Desktop model name. Requested amendment: Offered Desktop model (not the series) must be Windows 11 professional and Linux (Ubuntu/ Red Hat/SuSe, Boss or any other variants of Linux) complied. The clause is restrictive in nature and limits number of OEM models to qualify. Requesting to kindly relax this clause.	Please read as - offered desktop model (not the series) must be Windows 11 or Linux (Ubuntu / RedHat / SUSE Linux) certified. Certifications must be available in the public domain against the quoted Desktop model name.



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		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Micro/Mini PC- Cabinet	Micro form factor (Micro /mini-PC, <=2 Liters. in volume) Requested amendment: Small Form Factor Desktop (SFF/MT PC) Since the Dept is going for all Desktop scenario in each of the ICT labs therefore we request you to kindly have uniform Form Factor in both the categories. This will help the Dept to reduce overall cost, manageability & serviceability over longer period. Since the Desktops will be used by students in remote locations for education purposes, uniform Form Factor will ensure lower downtime thereby increasing student productivity. Similar models of ICT Labs are running successfully in various other parts of India.	Please read as - Micro form factor (Micro / mini-PC <=2 Liters. in volume) or Small Form Factor Desktop (SFF/MT PC <=2 Liters. in volume).
4	Goutam Maiti Schoolnet India Limited Chief Operating Officer Email id: goutam.maiti@schoolnetindia.com	Point 6, Pg – 3 and Point 6 Earnest Money Deposit (EMD)/Per Zone and Point # 2.6 Point (a)	Earnest Money Deposit (EMD)/Per Zone.: Rs. 2,50,00000/- (Rupees Two crore fifty Lakhs) only in the form of Demand Dra <sup>o</sup> /Bank Guarantee (BG) issued by any Na <sup>o</sup> ionalised /Scheduled Bank in favour of STATE PROJECT DIRECTOR - BEPC, payable at Patna. In case of Bank Guarantee, it should be valid for 6 months from the due date of the tender.	Earnest Money Deposit (EMD) Per Zone should be reduced to 2% - 2.5 % of the Project value per zone as per GFR norms . Further we would request BEPC to reduce the EMD amount to Rs 1 crore per Zone to enable maximum par <sup>o</sup> cipa <sup>o</sup> on of eligible bidders.	This is to be clarified that Earnest Money Deposit (EMD) of Rs. 2,50,00000/- (Rupees Two crore fifty Lakhs) for entire Bid. It is also clearly mentioned in Clause no 2.6 of page no 11 of Bid Document.



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		Point 3.2.2.4, Pg - 27	(i) The minimum gross wages/salary and related statutory compliance of the ICT instructor shall be as per the minimum wages act applicable in the State. (ii) The bidder shall pay the wages/salary to ICT instructor only through the Bank A/c. Salary and the Payment details, EPF, ESI and establishment act and contract labour, , payment of bonus act, and other statutory requirements should be fulfilled by the Bidder. Bank/NEFT/RTGS statements for salary paid to ICT Instructor and Salary statement and other statutory returns for them should be furnished by the bidder as and when required by BEPC.	We would request BEPC to specify the minimum gross wages/salary of the ICT instructor to be paid every month for a period of 60 months with breakups. We would request BEPC to specify the Gross Salary/ Remuneration to be paid to the School coordinators to being in a comm on understanding and equity in bidding or else there would be a huge discrepancy in the bid value due to wrong assumption .this would have a huge implication on the commercials and will lead to irreversible damage in the project	As Per RFP
		3.2.5 Electricity charges consumption - As per the requirement. Page -29	The electricity bill of the computer lab will be paid by the agency to the school at the end of every quarter	We would request BEPC to consider the following changes: The electricity bill of the computer lab will be paid by the agency every month which is to be reimbursed by the BEPC to the agency against the QGR bills submitted by the agency in every quarter.	As Per RFP



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		7. Payment Terms, Pg – 41, 2. Project Operation, maintenance, Insurance and Educational Services (Including Services of Manpower as per scope of work)	(a) Payments on quarterly basis from district level after receiving proper certificates from each of the location/school.	We would request BEPC consider changes as given below: (a) Payments on quarterly basis from BEPC office after receiving certificates from the location/schools instead of Payments on quarterly basis from district level after receiving proper certificates from each of the location/school	As Per RFP
		Point 5, Pg – 45, 9.2.1. Eligibility Criteria (Pre-Qualification Criteria) for Bidder:	The bidder must have minimum turnover of the average of last three financial years (FY:2020-21, 2021-22, 2022-23) of Rs. 100.00 Crores. (In case of consortiums/Joint Ventures, specifically formed for the purpose of this project, the prime member should full-fill at least 100% of the financial criteria.)	We would request BEPC consider changes as given below: The bidder should have a Minimum Average Annual Turnover as follows: <input type="checkbox"/> For bidders bidding for one division – Average Turnover for last 3 FYs (FY:2020-21, 2021-22, 2022-23)- Rs. 75 Cr or more <input type="checkbox"/> For bidders bidding for two divisions – Average Turnover for last 3 FYs (FY:2020-21, 2021-22, 2022-23)- Rs 150 Cr or more. <input type="checkbox"/> For bidders bidding for three divisions - Average Turnover for last 3 FYs (FY:2020-21, 2021-22, 2022-23)- Rs 200 Cr or more. (In case of consortiums/Joint Ventures, specifically formed for the purpose of this, project, the prime member should full-fill at least 75% of the financial criteria.) This is required to encourage big SIs/BOOT operators.	As Per RFP



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		Point 12, Pg – 45, 9.2.1. Eligibility Criteria (Pre-Qualification Criteria) for Bidder:	The bidder should have undertaken supplies of major IT/ICT Products for a minimum value of Rs. 50 Crores in a single order for the State Govt./ Central Govt. /PSU in India during last five Years, as on bid submission date.	We would request BEPC consider changes as given below: The bidder should have undertaken supplies of major IT/ICT Products for a minimum value of Rs. 100 Crores in a single order for the State Govt./ Central Govt. /PSU in India during last five Years, as on bid submission date.	As Per RFP
		10.2, Pg – 52, Performance Bank Guarantee:	(a) 5% as Performance Bank Guarantee (PBG) of the total bid/contract value will have to be deposited in form of Bank Guarantee/Demand Draft in favour of STATE PROJECT DIRECTOR - BEPC, Payable at Patna, by the lowest evaluated responsive bidder before award of work. The performance security will be refunded only after the expiry of guarantee/Warranty/Maintenance period as specified in the bid document /agreement.	We would request BEPC consider changes as given below : (a) 3% as Performance Bank Guarantee (PBG) of the total bid/contract value will have to be deposited in form of Bank Guarantee/Demand Draft in favour of STATE PROJECT DIRECTOR - BEPC, Payable at Patna, by the lowest evaluated responsive bidder before award of work.	As Per RFP
		Form –17; Pg -75	Undertaking regarding sharing of land border with India	Request BEPC to kindly clarify of this Undertaking regarding sharing of land border with India is to be given separately for all OEMs components quoted, by the bidder or only one declaration from the bidder is sufficient.	As Per RFP

*Handwritten marks: a blue checkmark and a signature.*



## RFP Title: RFP for Setting up ICT Labs under ICT intervention in 4465 Govt Schools across Bihar on BOOT model for five years

Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		3.1.5 Insurance; Pg -24	School administration/District with support of Bidder will lodge FIR only. Regular follow up with school/District administration/Police etc. for ensuring recovery of the item lost/damaged will be responsibility of the bidder. In any case, item theft/lost /damaged must be re-installed (New Branded/Standby with same or higher configuration) within 30 days of the occurrence of event, failing which penalty will be deducted in proportion to the amount to be paid (under section Payment Schedules) for the item lost for the quarter.; Pg – 22	We would request BEPC to change the clause as Regular follow up with school/District administration/Police etc. for ensuring recovery of the item lost/damaged will be responsibility of the BEPC and the school instead of the bidder. This is because until NTR is obtained from the court and sometimes take a huge amount of time and without which the insurance companies do not entertain any claim	As Per RFP
		3.2.6, Pg – 30, Deliverable & timelines	<input type="checkbox"/> Installation & Commissioning of the ICT labs- Within 90 days from the signing of the Contract  <input type="checkbox"/> Deployment of Manpower- Within 90 days from the signing of the Contract  Teacher Training- To be completed within 60 days of the Installation & Commissioning of all the ICT Labs have been completed	We would request BEPC to revise the clause as:  <input type="checkbox"/> Installation & Commissioning of the ICT labs- Within 120 school working days from the signing of the Contract <input type="checkbox"/> Deployment of Manpower- Within 90 school working days from the signing of the Contract <input type="checkbox"/> Teacher Training- To be completed within 60 school working days of the Installation & Commissioning of all the ICT Labs have been completed	As per RFP
		Pg -16, Desktop PC, Technical Specification	Processor: Minimum x86 architecture or higher 64- bit processor with minimum 4 cores with 3.30 GHz or higher base clock frequency and minimum 12 MB cache or higher	12 MB Cache limits the competition to a particular processor OEM. Making it 10 MB will open up the competition.	Addressed as above.



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		Pg -16, Desktop PC, Technical Specification	Memory: Minimum 16 GB ,4400 MHz DDR5 expandable up-to minimum 64 GB	In it recent guidelines for desktop specifications, MEITY suggested for DDR4 RAM as there will not be any significant performance enhancement with Core i3 processor. Only the Prices will be increased substantially. Since the budgetary outlay is capped, it is requested to revise it to DDR4.	Addressed as above.
		Pg -16, Desktop PC, Technical Specification	Regulatory certifications for the quoted Desktop model (not for the series): FCC, UL/MET, CE, Energy star 8.0, EPEAT India Gold , ROHS	Requesting BEPC to change the Certification to EPEAT India to enable larger OEM participation.	Addressed as above.
		Pg -17, Mini PC, Technical Specification	Memory: Minimum 8 GB ,4400 MHz DDR5 expandable up-to minimum 64 GB with Minimum 1 free DIMM slots.	In it recent guidelines for desktop specifications, MEITY suggested for DDR4 RAM as there will not be any significant performance enhancement with Cre i3 processor. Only the Prices will be increased substantially. Since the budgetary outlay is capped, it is requested to revise it to DDR4.	Addressed as above.
		Pg -17, Mini PC, Technical Specification	Offered Desktop OS Certifications: offered desktop model (not the series) must be Windows 11 professional and Linux (Ubuntu / RedHat / SUSE Linux) certified. Certifications must be available in the public domain against the quoted desktop model name	Request BEPC to change the Certification to EPEAT India to enable larger OEM participation.	Addressed as above.

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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
5	Manmath Kumar Malla Manager ( Sales-Bihar & Cg ) ACER India (Pvt ) Ltd		Desktop PC	Technical Specification Processor: Minimum x86 architecture or higher 64-bit processor with minimum 4 cores with 3.30 GHz or higher base clock frequency and minimum 12 MB cache or higher It is requested to incorporate to have Minimum 10MB Cache whice enable more competition whice will provide equal Performance and have healthy competition ompetition.	Addressed as above.
		16	Desktop PC	Technical Specifications Memory: Minimum 16 GB ,4400 MHz DDR5 expandable up-to minimum 64 GB Any upgradation should have significant performance Where as DDR5 with Core i3 will not have added advantage nor performance enhance .Thus it is highly recommend to have DDR4 or higher whice ensure performance upto the mark as required in ICT project and would even save the cost .	Addressed as above.

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RFP Title: RFP for Setting up ICT Labs under ICT intervention in 4465 Govt Schools across Bihar on BOOT model for five years

Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		16	Desktop PC	<p>Technical Specifications</p> <p>Power supply: Compatible power supply (not more than 200W with 85%-92% Energy efficient power supply</p> <p>Request to change the clause not more than 200 watt with 85%-92 % energy efficient to more than 200 Watt with 85 % efficiency as 250W SMPS (Switched-Mode Power Supply) is typically considered the minimum industry standard for desktop systems, as you add more components, such as additional storage devices, RAM, or even a more powerful graphics card, the power demand of your system will increase. A 250W PSU ensures there's enough headroom to support future upgrades without overloading the power supply</p>	Please read as -Compatible power supply (not more than 250W with 85%-90% or better Energy efficient power supply)
		16	Desktop PC	<p>Technical Specifications</p> <p>Offered Desktop OS Certifications: offered desktop model (not the series) must be Windows 11 professional or Linux (Ubuntu / RedHat / SUSE Linux) certified. Certifications must be available in the public domain against the quoted desktop model name</p> <p>While the compliance is with Microsoft Windows STF, we are unclear as to why Ubuntu certification was requested. We would like to confirm that our products are compliant with the specified versions of Linux. Therefore, we kindly request the removal of the Linux certification .</p>	Addressed as above.



Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		16	Desktop PC	<p>Technical specification</p> <p>Regulatory certifications for the quoted Desktop model (not for the series): FCC, UL/MET, CE, Energy star 8.0, EPEAT India Gold , ROHS</p> <p>The EPEAT certification should be limited to EPEAT India and categorised only as "Gold" seems to be primarily aimed at favoring a specific brand. Therefore, we kindly request the removal of the "Gold" designation from the EPEAT certification.</p>	Addressed as above.
		17	MicroPc/Mini PC	<p>Technical Specification</p> <p>Memory: Minimum 8 GB ,4400 MHz DDR5 expandable up-to minimum 64 GB with Minimum 1 free DIMM slots.</p> <p>Any upgradation should have significant performance where as DDR5 with Core i3 desktop will not added advantage nor performace enhance . DDR4 is fully compatible and will work efficiently with a Core i3 system. Upgrading to DDR5 offers no significant performance benefits for everyday tasks, and it would only add an extra cost</p>	Addressed as above.
		17	MicroPc/Mini PC	<p>technical specification</p> <p>Monitor Power supply must integrate with the monitor, External adapter provides ease of maintenance, flexibility, and better system performance by minimizing internal heat. Since external adapters operate outside the computer, they don't contribute to internal heat buildup, which can improve overall system stability and longevity.External adapters can be easily swapped out or upgraded without opening your computer case, allowing to more flexibility and future proofing</p>	<p>Please read as -</p> <p>1 x VGA, 1 x Display Port / HDMI. Monitor must TCO 9 and Energy Star 8.0 Certified. Monitor Power supply must integrate with the monitor, with or without any external power adaptor. Compatible CPU mounting option from same Desktop OEM on Back of the monitor.</p>



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		17	MicroPc/Mini PC	<p>Technical Specification Offered Desktop OS Certifications: offered desktop model (not the series) must be Windows 11 professional or Linux (Ubuntu / RedHat / SUSE Linux) certified. Certifications must be available in the public domain against the quoted desktop model name.</p> <p>While the compliance is with Microsoft Windows STF, we are unclear as to why Ubuntu certification was requested. We would like to confirm that our products are compliant with the specified versions of Linux. Therefore, we kindly request the removal of the Linux certification.</p>	Addressed as above.
		17	MicroPc/Mini PC	<p>Technical Specification Offered Desktop OS Certifications: offered desktop model (not the series) must be Windows 11 professional and Linux (Ubuntu / RedHat / SUSE Linux) certified. Certifications must be available in the public domain against the quoted desktop model name</p> <p>The EPEAT certification should be limited to EPEAT India and categorised only as "Gold" seems to be primarily aimed at favoring a specific brand, therefore we kindly request for removal of brand. Therefore, we kindly request the removal of the "Gold" designation from the EPEAT certification.</p>	Addressed as above.



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		17	MicroPc/Mini PC	Technical Specification Ports: Minimum 6 USB Ports or more (including minimum 2 x USB 3.2 Gen 1 Type A and 1 x 1 USB 3.2 Gen 2 Type C port), 1xHDMI Port, 1 x Display Port, 1xRJ45 Port , 1 x Universal audio port and 1 x power supply port We kindly request the removal of "Gen 2" from the Type C specification, as it limits the participation of more OEMs in the tender process.	Addressed as above.
6	MADHAV PATIL- DGM OPERATIONS MIRC ELECTRONICS LIMITED MADHAV.PATIL@ONIDA.COM	Page No.45, 9.2.1, Pre-Qualification SI No.10	The Bidder Must have appointed/ deployed minimum 500 technical manpower at 500 Ict Labs/Virtual Classrooms/ Smart Classrooms/ Data Centres/ Information Centres for the state Govt./ Central Govt./ PSU across India in education vertical during last 5 Financial Years ( Between 1st April, 2019 to 31st March 2024)	The bidder must have done minimum of 5000 Installations for ICT labs/Centres/ Information Centres for the state Govt./ Central Govt./ PSU across India in education Vertical during last 5 Financial Years ( Between 1st April, 2019 to 31st March, 2024 and as on bid calling date). The Technical Manpower need not be 500 and with 100 Manpower also we can do it efficiently.	Please read as - The Bidder Must have appointed/ deployed /Trained minimum 500 technical manpower/teachers at 500 Ict Labs/Virtual Classrooms/ Smart Classrooms/ Data Centres/ Information Centres for the state Govt./ Central Govt./ PSU across India in education vertical during last 5 Financial Years ( Between 1st April, 2019 to 31st March 2024)



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		Page No.16 3.1.3, Technical Specifications of the Hardware, S.No.1	Monitor: Minimum 19.5" with Minimum resolution of 1600 x 900, Integrated ports in the monitor: 1 x VGA, 1 x Display Port / HDMI. Monitor must TCO 9 and Energy Star 8.0 Certified. Monitor Power supply must integrate with the monitor, without any external power adaptor. Compatible CPU mounting option from same Desktop OEM on Back of the monitor. & Ports: Minimum 8 USB Ports or more (including minimum 2 x USB 3.2 Gen 1 Type A and 1 x 1 USB 3.2 Gen 1 Type C port), 1xHDMI Port, 1 x Display Port, 1xRJ45 Port, 1 x Universal audio port and 1 x power supply port. & Application Software: Open-Source office latest version	<p>Pre-Bid for Desktop (1) - We request you to please consider only 21.5" TFT monitor in place of asked 19.5" monitor, as 19.5" TFT monitor is not readily available with all the OEM's as presently 21.5" is the industries std. offering.(2)Request to confirm the Chipset, suggested for Intel Q series chipset also incorporate hardware based TPM2.0 security in the motherboard..(3)Please confirm the free DIMM Slot Suggested for Minimum 1 free DIMM slots for future upgradability.(4)Request to remove the Software as this application is not yet tested in this hardware Platform. Micro - (1) - Request to confirm the Chipset, suggested for Intel Q series chipset also incorporate hardware based TPM2.0 security in the motherboard. (2)We request you to please consider only 21.5" TFT monitor in place of asked 19.5" monitor, as 19.5" TFT monitor is not readily available with all the OEM's as presently 21.5" is the industries std. offering.(3)We request you to please amend the asked from Wi-Fi6 to Minimum Wi-Fi 5 and Bluetooth version 4.0 or higher.</p> <p>(4) We request you to please consider minimum 3 USB ports (including minimum 2 x USB 3.2 Gen 1 Type A and 1 x 1 USB 3.2 Gen 2 Type C port5) we request you to please add the EPR 6) Request to remove the Software as this application is not yet tested in this hardware Platform. To enable the wider participation and best competitive price</p>	Addressed as above.



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		Page No.16 3.1.3., Brief Details of Hardware, SL. No	Items- Mini PC & Total Unit in each school- 07	Please amend it for 07 Qty to Mini PC Qty of 06 Qty, As the budget of the school is limited. This will make the bidders to provide the best price	As Per RFP
		9.2.1. Eligibility Criteria Criteria No. 10 Page 45	The Bidder must have appointed/deployed minimum 500 technical manpower at 500 ICT Labs/ Virtual Classrooms/Smart Classrooms/Data Centres/Information Centres for the State Govt./Central Govt./PSU across India in education vertical during last 5 Financial Years (Between 1st April, 2019 to 31st March, 2024).  Relevance proof (Self-attested copy of work order and agreement) to be submitted.	Request to please change this criteria to The Bidder must have either appointed/deployed minimum 100 technical manpower or provided teacher training of 1500 teachers for ICT Labs/ Virtual Classrooms/Smart Classrooms/Data Centres/Information Centres or similar category of projects for the State Govt./Central Govt./PSU across India in education vertical during the last 5 Financial Years (Between 1st April, 2019 to 31st March, 2024).  Relevance proof (Self-attested copy of work order and agreement) to be submitted.	Addressed as above.
7	Vistar Vision Regd Office : A1/33, R.D Tower, Rajbanshi Nagar,Punaichak , Patna 800023 Mobile:9931693 788 http://www.vista rvision.com	Sl No 5 Page No 20	Multi- Function Printer: Duplex Print Option: Yes	We formally request the removal of the duplex print option from the bid specifications for ICT equipment procurement for schools. After careful consideration, it has come to our attention that the inclusion of this feature significantly increases the cost of printers and related devices while offering little to no practical value in the school environment. Given the tight financial constraints, we kindly request the removal of the duplex print option from the ICT bid specifications.	Please read as - Duplex Print Option Yes/No/Optional



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
	Email:- info@vistarvision.com, vistarvision@gmail.com	SI No 2 Page No 17	Micro/Mini PC: Hard Disk: 512 GB SSD Drive	The current specification mandates a 512 GB SSD drive, whereas Microsoft Company comes with a condition that Windows 11 enabled system introduced with 128 GB SSD drive. Considering this, we propose revising the requirement to 128 GB SSD to: 1)Optimize cost-effectiveness while maintaining system compatibility and performance. 2)The operations and applications typically required for ICT in schools, such as educational software, productivity tools, and resource materials, can be efficiently managed within a 128 GB SSD drive. This specification is sufficient to meet the storage needs without compromising system functionality.	Please read as - 512 GB SSD Drive. SSD Type: M.2 PCIe NVMe SSD drive, Desktop must support additional 1 TB HDD/ SSD for future upgradability.
		SI No 5 Page No 44	The Bidder must have minimum turnover of the average of last three financial years (FY: 2020-21, 2021-22 & 2022-23) OF Rs 100.00 Crores.	Currently, the eligibility criterion mandates a minimum average annual financial turnover of Rs 100.00 crores for the last three financial years. We request that this requirement be amended to Rs 50.00 crores, considering the following points: 1.Inclusion of Competent Bidders: Reducing the turnover requirement to Rs 50.00 crores will enable a broader participation of qualified and capable bidders with proven expertise in delivering similar ICT projects, ensuring healthy competition. 2.Equitable Opportunities: Adjusting the turnover criterion to Rs 50.00 crores will allow competitive and experienced organizations to contribute effectively to the project, ensuring value for money and innovation.	As Per RFP



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		SI No 12 Page No 45	The Bidder should have undertaken supplies of major IT/ICT products for a minimum value of 50 crores in a single order for the state govt./Central Govt./PSU in India during last 5 financial years.	We propose that the eligibility requirement be revised to: "The bidder should have undertaken supplies of major IT/ICT products for a minimum value of Rs 25 crores in a single order for the State Government/Central Government/PSU in India during the last five financial years." Reducing the threshold to Rs 25 crores will broaden participation, encouraging more bidders with relevant experience to compete, while maintaining sufficient demonstration of capability.	As per RFP
8	Amit Kumar Territory Sales Manager (Bihar) Digisol Systems Ltd 9, Dacres Lane, Room No. 16 1st Floor, Kolkata - 700069 M: +91 96938 94211 / 97097 00491 E: amit.kumar@digisol.com	3 3.1.3 SI 6 Page 22	Technical Specification : Networking Components Wi-Fi 6 Ceiling mount Access Point Access point cum router should be TEC Certified under Mandatory Testing and Certification of Telecom Equipment.	Request to remove kindly the asked TEC Certification as the most of the OEM doesn't possess the TEC Certificate. It will attract more OEM to participate in this prestigious deal.	Access Point cum router should be TEC certified under Mandatory Testing and Certification of Telecom Equipment - stands deleted.
		9.2 9.2.3 SI 6 Page 50	Eligibility Criteria for Original Equipment Manufacturer (OEM) :  a) In case of networking equipment, the turnover of OEMs to be offered should not be less than Rs. 25 crores per annum on average bases during last three financial years (FY:2020-21, 2021-22, 2022-23)  b) Experience of more than 5 years in the manufacturing of networking equipment. C. OEM should have presence in India from last 5 years.	Request to modify clause to following.  a) In case of networking equipment, the turnover of OEMs to be offered should not be less than Rs. 75 crores per annum on average bases during last three financial years (FY:2020-21, 2021-22, 2022-23)  b) Experience of more than 5 years in the manufacturing of networking equipment. C. OEM should have presence in India from last 15 years.	As per RFP



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
9	Jitendra Kumar Pradhan Mafatlal House, 5th Floor, H.T. Parekh Marg, Backbay Reclamation, Churchgate, Mumbai - 400020 jitendra.pradhan@mafatlals.com 022 67713800 / 3900	9.2 Evaluation Criteria 9.2.1, Point no. 11 Page 45	The Bidder must have appointed/ deployed minimum 500 technical manpower at 500 ICT Labs/ Virtual Classrooms/ Smart Classrooms/ Data Centres/ Information Centres for the State Govt./ Central Govt./ PSU across India in education vertical during last 5 Financial Years (Between 1st April, 2019 to 31st March, 2024).	This clause implies for very specific bidder. To evaluate the manpower capability of any bidder, one must evaluate the strength of our headcount deployed for different projects and organization for specific skills. We therefore request you to kindly modify this clause to have wider participation. Suggestion: The Bidder must have minimum 500 technical manpower in its payroll.	Addressed as above.
		Desktop PC Technical Specification Page 16	Memory: Minimum 16 GB ,4400 MHz DDR5 expandable up-to minimum 64 GB	Any upgradation should have significant performance. Whereas DDR5 with Core i3 will not have added advantage nor performance enhance. Thus it is highly recommended to have DDR4 or higher which ensure performance up to the mark as required in ICT project and would even save the cost.	Addressed as above.
		Desktop PC Technical Specification Page 16	Power supply: Compatible power supply (not more than 200W with 85%-92% Energy efficient power supply)	Request to change the clause not more than 200 watt with 85%-92 % energy efficient to more than 200 Watt with 85 % efficiency as 250W SMPS (Switched-Mode Power Supply) is typically considered the minimum industry standard for desktop systems, as you add more components, such as additional storage devices, RAM, or even a more powerful graphics card, the power demand of your system will increase. A 250W PSU ensures there's enough headroom to support future upgrades without overloading the power supply	Addressed as above.

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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		Desktop PC Technical Specification Page 16	Offered Desktop OS Certifications: offered desktop model (not the series) must be Windows 11 professional or Linux (Ubuntu / RedHat / SUSE Linux) certified. Certifications must be available in the public domain against the quoted desktop model name	While the compliance is with Microsoft Windows STF, we are unclear as to why Ubuntu certification was requested. We would like to confirm that our products are compliant with the specified versions of Linux. Therefore, we kindly request the removal of the Linux certification.	Addressed as above.
		Desktop PC Technical Specification Page 16	Regulatory certifications for the quoted Desktop model (not for the series): FCC, UL/MET, CE, Energy star 8.0, EPEAT India Gold , ROHS	The EPEAT certification should be limited to EPEAT India and categorised only as "Gold" seems to be primarily aimed at favoring a specific brand. Therefore, we kindly request the removal of the "Gold" designation from the EPEAT certification.	Addressed as above.
		MicroPc/Mini PC MicroPc/Mini PC Page 17	Memory: Minimum 8 GB ,4400 MHz DDR5 expandable up-to minimum 64 GB with Minimum 1 free DIMM slots.	Any upgradation should have significant performance where as DDR5 with Core i3 desktop will not added advantage nor performance enhance . DDR4 is fully compatible and will work efficiently with a Core i3 system. Upgrading to DDR5 offers no significant performance benefits for everyday tasks, and it would only add an extra cost	Addressed as above.
		MicroPc/Mini PC MicroPc/Mini PC Page 17	Monitor Power supply must integrate with the monitor,	External adapter provides ease of maintenance, flexibility, and better system performance by minimizing internal heat. Since external adapters operate outside the computer, they don't contribute to internal heat buildup, which can improve overall system stability and longevity. External adapters can be easily swapped out or upgraded without opening your computer case, allowing to more flexibility and future proofing	Addressed as above.



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		MicroPc/Mini PC MicroPc/Mini PC Page 17	Offered Desktop OS Certifications: offered desktop model (not the series) must be Windows 11 professional or Linux (Ubuntu / RedHat / SUSE Linux) certified. Certifications must be available in the public domain against the quoted desktop model name	While the compliance is with Microsoft Windows STF, we are unclear as to why Ubuntu certification was requested. We would like to confirm that our products are compliant with the specified versions of Linux. Therefore, we kindly request the removal of the Linux certification.	Addressed as above.
		MicroPc/Mini PC MicroPc/Mini PC Page 17	Offered Desktop OS Certifications: offered desktop model (not the series) must be Windows 11 professional or Linux (Ubuntu / RedHat / SUSE Linux) certified. Certifications must be available in the public domain against the quoted desktop model name	The EPEAT certification should be limited to EPEAT India and categorised only as "Gold" seems to be primarily aimed at favoring a specific brand, therefore we kindly request for removal of brand. Therefore, we kindly request the removal the "Gold" designation from the EPEAT certification.	Addressed as above.
		MicroPc/Mini PC MicroPc/Mini PC Page 17	Ports: Minimum 6 USB Ports or more (including minimum 2 x USB 3.2 Gen 1 Type A and 1 x 1 USB 3.2 Gen 2 Type C port), 1xHDMI Port, 1 x Display Port, 1xRJ45 Port , 1 x Universal audio port and 1 x power supply port	We kindly request the removal of "Gen 2" from the Type C specification, as it limits the participation of more OEMs in the tender process.	Addressed as above.
10	Shashank Garg Manager- Presales & Bidding Innovatiview India Pvt Ltd.   Voice:- +919179018183  Plot No 6, Tower C, 8th floor, Tech boulevard Sector- 127,	9.2 Eligibility Criteria Point No. 3 Page 44	Should be solvent and as a proof of financial stability must furnish document required	We , M/s Innovatiview Rental Solutions Pvt. Ltd. as Bidder is subsidiary of our Group Company M/s Innovatiview India Ltd., We request you to consider solvency of our Group company ie. M/s Innovatiview India Ltd., M/s IRSPL has operational and financial interdependence on our group company ie M/s Innovatiview India Ltd which reflects the overall financial capacity of the group to undertake and successfully complete the project.	As per RFP



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
	Noida (U.P) 201303	9.2 Eligibility Criteria Point No. 5 Page 44	The bidder must have minimum turnover of the average of last three financial years (FY: 2020-21, 2021-22 & 2022-23) of Rs. 100.00 Crores.	We M/s Innovatiview Rental Solutions Pvt. Ltd. as Bidder requests you to consider Turnover Certificate of our Group company ie. M/s Innovatiview India Ltd., M/s IRSPL has operational and financial interdependence on our group company ie M/s Innovatiview India Ltd which reflects the overall financial capacity of the group to undertake and successfully complete the project.	As per RFP
		9.2 Eligibility Criteria Point No. 6 Page 45	The bidder should have positive net worth in three financial years FY: 2020-21, 2021-22 & 2022-23) as per their audited balance sheet.	We M/s Innovatiview Rental Solutions Pvt. Ltd. as Bidder requests you to consider Positive Network Certificate of our Group company ie. M/s Innovatiview India Ltd., M/s IRSPL has operational and financial interdependence on our group company ie M/s Innovatiview India Ltd which reflects the overall financial capacity of the group to undertake and successfully complete the project.	As per RFP
		9.2 Eligibility Criteria Point No. 10 Page 45	The Bidder must have executed at least 500 ComputerLab/ICTLab/Digital Classrooms/Virtual Classroom / Information Centre / Data Centre on BOOT /Turn-key basis during last 5 Financial Years (Between 01stApril, 2019 to 31st March, 2024) for State Govt./ Central Govt. /PSU in India in Education Vertical.	We request you to consider 500 labs in India for ComputerLab/ICTLab/Digital Classrooms/Virtual Classroom / Information Centre / Data Centre for State Govt./ Central Govt. /PSU in India in any Vertical by our Group Company ie. M/s Innovatiview India Ltd., Same as above and Experience in any vertical apart from education sector should be considered as many bidders have experience in Turnkey projects in other Verticals such as Police, examination, Defence etc. so many bidders will not be able to participate	As per RFP



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		9.2 Eligibility Criteria Point No. 11 Page 45	The Bidder must have appointed/ deployed minimum 500 technical manpower at 500 ICTLabs/VirtualClassrooms/Smart Classrooms /Data Centres/Information Centres for the State Govt./ Central Govt. /PSU across India in education vertical during last 5 Financial Years (Between 1st April, 2019 to 31st March, 2024).	We request you to consider 500 manpower in India for ComputerLab/ICTLab/Digital Classrooms/Virtual Classroom / Information Centre / Data Centre for State Govt./ Central Govt. /PSU in India in any Vertical by our Group Company ie. M/s Innovatiview India Ltd., Same as above and Experience in any vertical apart from education sector should be considered as many bidders have experience in Turnkey projects in other Verticals such as Police, examination, Defence etc. so many bidders will not be able to participate	Addressed as above.
		9.2 Eligibility Criteria Point No. 12 Page 45	TheBidder should have undertaken supplies of major IT/ICT Products for a minimum value of Rs. 50 Crores in a single order for the State Govt./ Central Govt. /PSU in India during last 5 Financial Years	We request that you consider up to a maximum of 5 work orders, executed collectively by our Group Company, M/s Innovatiview India Ltd., amounting to a total value of Rs. 50 Cr. Having a single work order of Rs 50 cr might be a challenge for many bidders so which makes it difficult for them to participate in the Bid.	As per RFP
11	Madhukar Parihar (Regional Manager) Kendriya Bhandar	3.1.3. Bill of Quantity S.No: 2 Page -15	Mini PC - 7 Qty in each school	We kindly request a modification in the specified quantity from 7 units to 6 units for each school. Since, scope of work consists of 5 years on-site Maintenance of Hardware.	As Per RFP

*(Handwritten marks)*



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		9.2.1. Eligibility Criteria Criteria No. 10 Page -45	The Bidder must have appointed/deployed minimum 500 technical manpower at 500 ICT Labs/ Virtual Classrooms/Smart Classrooms/Data Centres/Information Centres for the State Govt./Central Govt./PSU across India in education vertical during last 5 Financial Years (Between 1st April, 2019 to 31st March, 2024). Relevance proof (Self-attested copy of work order and agreement) to be submitted.	Request to please change this condition to The Bidder must have either appointed/ deployed minimum 100 technical manpower or provided teacher training of 1500 teachers for ICT Labs/ Virtual Classrooms/ Smart Classrooms/Data Centres/Information Centres or similar category of projects for the State Govt./Central Govt. /PSU across India in education vertical during the last 5 Financial Years (Between 1st April, 2019 to 31st March, 2024). Relevance proof (Self-attested copy of work order and agreement) to be submitted.	Addressed as above.
12	Ritesh Mishra. AVP-Sales MSP.	29 3.2.5	The electricity bill of the lab to be paid by the bidder to school at end of every quarter	Request to keep this cost centre out of bidders scope. The electricity bill may vary and rates are not fixed.	As per RFP
13	Vivek Sharma, Business Head, Tech Tamara India	45 9.2.1 s.No-10	The bidder must have executed atleast 500 Computer Lab/ICT Lab/Digital Classroom/Virtual Classroom/Information Centre/Data Centre on BOOT/Turnkey Basis during last 5 financial years(Between 1 April,2019 31st March,2024) for State Govt/Central Govt./PSU in India in Education vertical.	The bidder must have executed atleast 500 Computer Lab/ICT Lab/Digital Classroom/Virtual Classroom/Information Centre/Data Centre/ICT components/IOT components on BOOT/Turnkey Basis during last 5 financial years(Between 1 April,2019 31st March,2024) for State Govt/Central Govt./PSU in India in Education vertical.	As per RFP



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
14	Himanshu Shekhar AGM - Accounts & Finance Details of person and organization: Address: A-95B, Sector 136, Noida, Gautam Budh Nagar, Uttar Pradesh 201304 Mobile No : 9999445851 Email Id : himanshu.shekhar@extramarks.com	Clause no 3.2.3 Page no 28	The BEPC will provide e-contents / multi-media contents to the Agency in the form of CD /Pen Drive.	Along with requisite hardware, what is equally or may be even more important is the quality of education which will be delivered to all students. It is imperative that high quality digital educational content, mapped to the relevant curriculum also be included in scope of deliverables also be included and certain prequalification criteria with respect to digital content creation also be included. We propose to include Education content should be included instead of just procuring hardware.	As Per RFP
		Clause no 9.2.1 Page 44	The bidder should be an established entity under the Company's Act 1956/2013, or Partnership Act 1932, or Indian Society's Registration Act 1860, or Indian Trust, Act 1882, or Limited Liability Partnership Act 2008 or a Proprietorship firm or consortium.	We request consortium not to be allowed and only one company be selected who would solely accountable for successful implementation and execution of the project. We request that consortium should not be allowed to maintain the quality of bidders	As Per RFP
		Clause no 3.2.6 Page no 30	Deliverables and Timeline 90 Days given to complete the installations and deployment of manpower	90 Days of timeline is quite less as per the project size. Request the timeline to be increased to 120 working days.	As Per RFP
			In continuation of our queries shared regarding the tender, we would like to bring to your attention that the scale of the project is significantly large. Considering the stipulated timeline outlined in the bid, it may not be feasible for a single vendor to complete the implementation of the work effectively.	Thus, we kindly request your consideration to split the order between two companies.	As per RFP



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			<p>We would like to introduce Extramarks Education to you as the leading company in the Education Technology sector in India today. The company, set up in May 2007 provides 360-degree education support to learners through new age digital education solutions. These solutions are used by schools in classroom teaching to make the teaching-learning process easy and effective. Extramarks Education is the leading digital education solutions providers in India today.</p> <p>We are ambitious to work with you again and we look forward to your support and guidance. Kindly see enclosed our pre-bid queries for the tender referred above.</p>		As per RFP
15	Chinmoy Kar Sr. Manager Emdee Digitronics Pvt Ltd. 2B Saraswati Apartment, 114/1 Golaghata Road, Kolkata- 700048 Contact information : 9230512443	Section 2.6(a), Page No. 11	The bid must be accompanied with non-interest-bearing Earnest money deposit Rs. 2,50,00,000/- (Rupees Two Crore Fifty Lakh only) only in the form of demand draft / Bank Gurantee (BG) issued by any nationalized bank....	No BG format provided with the RFP. Reason for Modification request: Please provide the BG format to submit EMD in the form of BG.	Format is attached with Corrigendum.
		Section 7, Page No. 41	1.(b) payments of remaining 10% of the supplied hardware and software will be paid after successful functioning of 6 months of ICT Labs.	Three months is sufficient to smooth functional of ICT Labs. So requesting to release the remaining 10 % payment within 3 month after successful functioning of ICT Labs. Reason for Modification request: To reduce the project cost.	As Per RFP



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		Section 9.2.1, Sl. No. 12. Page No. 45	The bidder should have undertaken supplies of major IT/ICT products for a minimum value of Rs. 50 Crores in a single order for the State Govt. /Central Govt. / PSU in India during last 5 financial year.	The bidder should have undertaken supplies of major IT/ICT products for a minimum value of Rs. 50 Crores in a single order or Rs. 60 Crores in aggregate in two (02) orders for the State Govt. /Central Govt. / PSU in India during last 5 financial year. Reason for Modification request: To make healthy competition with more participation of bidders.	As per RFP
		Section 9.2.1, Sl. Nos. 10, 11 & 12; Page No. 45	Documentary Evidence Required: Relevant proof (self-attested copy of Work Order & Agreement) to be submitted.	Documentary Evidence Required: Relevant proof (self-attested copy of Work Order & Agreement/ Completion Certificate) to be submitted.	Please read as - Documentary Evidence Required: Relevant proof (self-attested copy of Work Order & Agreement / Completion Certificate) to be submitted.
		Section 3.1.3. S.No. 4, Page No. 19	In-built Speakers: 20w x2 or higher	Following modifications are requested: In-built Speakers: 15w x2 or higher	Please read as - In-built Speakers: 15 w x2 or higher
	RAM: 4GB or higher		RAM: 8GB or higher	As per RFP	
	In-built Storage: 32GB or higher		In-built Storage: 64GB or higher	As per RFP	
	In-built OS: Android 11.0		In-built OS: Android 13.0	As per RFP	
	Number of Touch Points: 20		Number of Touch Points: 40	As per RFP	
	New Add		Addl. Certification: Google EDLA	As per RFP	
		Section 3.1.3. S.No. 1, Page No. 16	Processor: Minimum x86 architecture or higher 64- bit processor with minimum 4 cores with 3.3 GHz or higher base clock frequency and minimum 12 MB cache or higher	Following modifications are requested: Processor: Minimum x86 architecture or higher 64-bit processor with minimum 6 cores with 3 GHz or higher base clock frequency and minimum 12 MB cache or higher.	Addressed as above.
			OEM Compliance: For Desktop manufacturer: ISO 9001:14001 and 27001. Offered Desktop model country of origin must be from India Only.	OEM Compliance: For Desktop manufacturer: ISO 9001:14001 and 27001. Offered Desktop model country of origin must be from India and should be MII compliant (20% or 50%) as per Govt of India Guidelines.	As per RFP



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			Memory: Minimum 8GB, 4400MHz DDR5, expandable up-to minimum 64GB	Memory: Minimum 8GB, 3200MHz DDR4, expandable up-to minimum 64GB	Addressed as above.
		Section 3.1.3. S.No. 2, Page No. 17	Processor: Minimum x86 architecture or higher 64-bit processor with minimum 4 cores with 3.3 GHz or higher base clock frequency and minimum 12 MB cache or higher.	Following modifications are requested: Processor: Minimum x86 architecture or higher 64-bit processor with minimum 4 cores with 3.30 GHz or higher base clock frequency and minimum 10 MB cache or higher.	Addressed as above.
			OEM Compliance: For Desktop manufacturer: ISO 9001:14001 and 27001. Offered Desktop model country of origin must be from India Only.	OEM Compliance: For Desktop manufacturer: ISO 9001:14001 and 27001. Offered Desktop model country of origin must be from India and should be MII compliant (20% or 50%) as per Govt of India Guidelines.	As per RFP
			Memory: Minimum 8GB, 4400MHz DDR5, expandable up-to minimum 64GB, with minimum 1 free DIMM slots.	Memory: Minimum 8GB, 3200MHz DDR4, expandable up-to minimum 64GB, with minimum 1 free DIMM slots.	Addressed as above.
		Section 3.1.3. S.No. 6, Page No. 21 & 22	Maximum Data Rates MBPS : 1800 Maximum Client Nos : 150 Number of 10/100/1000 Port : 2 Support of wireless intrusion protection system : Available Ingress Protection : IP31 FIT/FAT mode : Available Supported on WLAN Controller : Yes Mode supported : AP+Repeater+Router TWT(Target wake-up time allowing devices to negotiate when need to wake-up, send and receive data : Available Meet with demand of high-speed applications such as VR/ AR, 4K or 8K stream media : Available	Following modifications are requested: Maximum Data Rates MBPS : 1775 Maximum Client Nos : 50 Number of 10/100/1000 Port : 1 Support of wireless intrusion protection system : NA Ingress Protection : NA FIT/FAT mode :NA Supported on WLAN Controller : NA Mode supported : NA TWT(Target wake-up time allowing devices to negotiate when need to wake-up, send and receive data : NA Meet with demand of high-speed applications such as VR/ AR, 4K or 8K stream media : NA	As Per RFP



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
16	Ranadev Ghosh Dastidar Vice President -Sales For INP Technologies Ltd (M)9830468688 Email- ranadev@inp.co. in	Technical Specification/ Pg 16/ Computer Desktop	Monitor – 19.5- inch TCO 9.0 and energy Star certified	Monitor 19.5 inch with TCO 9.0/BIS and Energy star/BIS or BEE Certified TCO is a Swedish Organization, and it is a MNC Certification standard. Additionally, there is no accredited NABL Agency in the country who does equivalent Certification of the same. As such putting TCO indirectly debars Domestic OEMS from participating in the Bid. Also, BIS is the accepted standard by GOI and all PSU etc. Energy Star is also an MNC Standard, and the equivalent is BEE. However, for Monitors and domestic Make in India OEMS BIS is the standard, which is accepted all across including Banks, Defense etc.	Addressed as above.
		Technical Specification/ Pg 16/ Computer Desktop	Offered Desktop O/S Certifications	Windows 11 pro and Linux (Ubuntu/Red Hat/SUSE) Since you are using Computer with Windows only, we see no reason to ask for Linux certification also. As per GOI rules you cannot specify any brand and Linux being a freeware and Open- source Software there are various versions of Linux available and by specific the above 3 MNC you are restricting participation in the bid. You are requested to amend this clause to “Linux certified only” OR “OEM Declaration for Linux compatibility”. You can refer to the recent RFP from JEPC, Jharkhand for 400 Schools where this is being followed.	Addressed as above.

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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		Technical Specification/ Pg 16/ Computer Desktop	Regulatory Certifications	Energy Star 8.0, EPEAT India GOLD Energy star is a MNC standard, and the Indian Equivalent is BEE and as such you are requested to amend the same. EPEAT is related to the Environmental effect of the product and is not mandatory for Domestic OEMS since they are not exporting their products to USA/European countries. Additionally, if you are having ISO 14001, RoHS and EPR it meets most of the standards of EPEAT and as per GOI mandate EPEAT is not mandatory for Domestic OEMS, and they should have EPR and RoHS.	Addressed as above.
		Technical Specification/ Pg 17/ Micro-Mini PC	Monitor – 19.5-inch TCO 9.0 and energy Star certified	Monitor 19.5 inch with TCO 9.0/BIS and Energy star/BIS or BEE Certified TCO is a Swedish Organization, and it is a MNC Certification standard. Additionally, there is no accredited NABL Agency in the country who does equivalent Certification of the same. As such putting TCO indirectly debars Domestic OEMS from participating in the Bid. Also, BIS is the accepted standard by GOI and all PSU etc. Energy Star is also an MNC Standard, and the equivalent is BEE. However, for Monitors and domestic Make in India OEMS BIS is the standard which is accepted all across including Banks, Defense etc.	Addressed as above.







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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		Technical Specification/ Pg 17/ Micro-Mini PC	Offered Desktop O/S Certifications	Windows 11 pro and Linux(Ubuntu/Red Hat/Suse) Since you are taking the Computer with Windows only, we see no reason to ask for Linux certification also. As per GOI rules you cannot specify any brand and Linux being a freeware and Open source Software there are various versions of Linux available and by specific the above 3 MNC you are restricting participation in the bid. You are requested to amend this clause to "Linux certified only" OR "OEM Declaration for Linux compatibility". You can refer to the recent RFP from JEPC, Jharkhand for 400 Schools where this is being followed.	Addressed as above.
		Technical Specification/ Pg 17/ Micro-Mini PC	Regulatory Certifications	Energy Star 8.0, EPEAT India GOLD Energy star is a MNC standard, and the Indian Equivalent is BEE and as such you are requested to amend the same. EPEAT is related to the Environmental effect of the product and is not mandatory for Domestic OEMS since they are not exporting their products to USA/European countries. Additionally, if you are having ISO 14001, RoHS and EPR it meets most of the standards of EPEAT and as per GOI mandate EPEAT is not mandatory for Domestic OEMS, and they should have EPR and RoHS.	Addressed as above.



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		Eligibility Criteria of OEM/Sec 9.2.3 1(a) and 2(a) Pg 49	Desktop Computer/Mini PC	The Turnover of the Manufacturer (OEM) of Desktop PCs/Micro/Mini PCs/Thin clients/ Servers should be minimum average of 1000 Crores for the last three FY (2020- 21/2021-22/2022-23) This is an exorbitant and pretty high Turnover criterion and has been put keeping in mind one or two MNC OEMS only and preventing domestic OEMS from participating in the bid. As such you are requested to look into this aspect and the OEM average Turnover Criteria for 3 years should be 125 Crores. Also since there is a scope of the order being split among L1, L2 and L3 Bidder accordingly the Turnover Criteria should be amended as pr our request.	As Per RFP

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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
17	Abhishek Jaiswal Sr. Vice President Sai Defence Systems Pvt. Ltd. 79/4, Yashodham Enclave, Level 1 Prashant Nagar, Ajni, Nagpur – 440015 (M.S.) (M): +91 932 509 3401, (T): +91 712 2980292 Web Site: www.saidefence. in	45	9.2.1 Eligibility  Criteria (Pre- qualification  Criteria) Point No. 10	Experience: The Bidder must have executed at least 500 Computer Lab/ICT Lab /Digital Classrooms/Virtual Classroom/ Information Centre / Data Centre on BOOT /Turn-key basis during last 5 Financial Years (Between 01st April, 2019 to 31st March, 2024) for State Govt./ Central Govt. /PSU in India in Education Vertical. Relevant proof (self-attested copy of Work Order and Agreement) to be submitted. (In case of consortium, the experience of the consortium partner may be considered for eligibility) Kindly clarify that same as 500 Computer Lab/ICT Labs should we have to show experience of 500 data centers or experience of any one Data Center will be considered? We request you to kindly amend the clause as : The Bidder must have executed at least 500 Computer Lab/ICT Lab /Digital Classrooms/ Virtual Classroom / Information Centre / Data Centre/ CCTV installation project having State wide multiple locations on BOOT /Turn-key basis during last 5 Financial Years (Between 01st April, 2019 to 31st March, 2024) for any State Govt./ Central Govt. /PSU in India.	As per RFP

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## RFP Title: RFP for Setting up ICT Labs under ICT intervention in 4465 Govt Schools across Bihar on BOOT model for five years

Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		45	9.2.1 Eligibility Criteria (Pre-qualification Criteria) Point No. 11	<p>Manpower: The Bidder must have appointed/ deployed minimum 500 technical manpower at 500 ICT Labs / Virtual Classrooms/ Smart Classrooms /Data Centres/Information Centres for the State Govt./ Central Govt. /PSU across India in education vertical during last 5 Financial Years (Between 1st April, 2019 to 31st March, 2024). Relevant proof (self-attested copy of Work Order and Agreement) to be submitted. (In case of consortium, the experience of the consortium partner may be considered for eligibility).</p> <p>We request you to kindly amend the clause as : The Bidder must have aggregately appointed/ deployed minimum 25 technical manpower at ICT Labs / Virtual Classrooms/ Smart Classrooms /Data Centres/Information Centres or at any IT/ITES project having State wide multiple locations for any State Govt./ Central Govt. /PSU across India.</p>	Addressed as above.
		45	9.2.1 Eligibility Criteria (Pre- qualification Criteria) Point No. 12	<p>Experience: The Bidder should have undertaken supplies of major IT/ICT Products for a minimum value of Rs. 50 Crores in a single order for the State Govt./ Central Govt. /PSU in India during last 5 Financial Years Relevant proof (self-attested copy of Work Order and Agreement) to be submitted. We request you to kindly amend the clause as :</p> <p>The Bidder should have undertaken supplies of major IT/ICT Products or any IT/ITES project for a minimum value of Rs. 50 Crores in a single order for the State Govt./ Central Govt. /PSU in India during last 5 Financial Years</p>	As per RFP



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		45	9.2.1 Eligibility Criteria (Pre- qualification Criteria) Point No. 16	Blacklisting: The Bidder shall not be under a declaration of ineligibility for corrupt or fraudulent practices and should not be blacklisted by any State Govt./Central Govt./PSU for any reason. The Bidder should provide affidavit (in original) sworn before Executive Magistrate/notary of not being engaged in any fraudulent or corrupt practices and not being blacklisted by any agency / authority / or any society of the State Govt./ Central Govt. /PSU during last five financial years.We request you to kindly amend the clause as : The Bidder shall not be under a declaration of ineligibility for corrupt or fraudulent practices and should not be blacklisted by any State Govt./Central Govt./PSU for any reason as on the date of submission of bid.	As per RFP
		44	9.2.1 Eligibility Criteria (Pre- qualification Criteria) Point No. 3	Solvency: Should be solvent and as a proof of financial stability must furnish document required a) Certificate by CA firm confirming no defaults during the last three financial years (FY: 2020-21, 2021-22 & 2022-23). b) Solvency Certificate of Rs. 20 Cr. from Bank for meeting the expected cost of the Bid (issued by Bank after the date of invitation of Bid). We request you to kindly amend the clause as : a) Certificate by CA firm confirming no defaults during the last three financial years (FY: 2020-21, 2021-22 & 2022-23). b) Solvency Certificate of Rs. 2 Cr. from Bank. (issued by Bank after the date of invitation of Bid).	As per RFP



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		44	9.2.1 Eligibility Criteria (Pre- qualification Criteria) Point No. 05	<p>Turnover The bidder must have minimum turnover of the average of last three financial years (FY: 2020-21, 2021-22 &amp; 2022-23) of Rs. 100.00 Crores. (In case of consortiums /Joint Ventures, specifically formed for the purpose of this project, the lead member should full-fill the 100% turnover criteria.) The bidder should provide self- attested copies of the audited Profit &amp; Loss Account of the company and Certificate from the Chartered Accountant clearly stating the total turnover for (FY: 2020-21, 2021-22 &amp; 2022-23). We request you to kindly amend the clause as :</p> <p>The bidder must have minimum turnover of the average of last three financial years (FY: 2020- 21, 2021-22 &amp; 2022-23) of Rs. 80.00 Crores.</p>	As per RFP
		30	3.2.6 Deliverables & Timelines	<p>Installation, Testing and commissioning of computer system and accessories shall be completed as per the following details: a) Signing of contract – Day 01 b) Installation and commissioning of the ICT labs – Within the 90 days form the signing of the contract (c) Deployment of Manpower- Within the 90 days form the signing of the contract (d) Teacher Training : To be completed within 60 days of the installation &amp; commissioning of all the ICT labs have been completed.</p> <p>We request you to kindly amend the deliverables &amp; Timelines as : e) Installation and commissioning of the ICT labs – Within the 180 days form the signing of the contract f) Deployment of Manpower- Within the 180 days form the signing of the contract</p>	As per RFP

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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		41	7. Payment Terms	<p>Milestones 1. Supply, Installation, Setting up of ICT Lab and 1 day Product training to at least 1 teacher from each location. Payment terms (a) 90% on completion of successful inspection of the supplied hardware and software (does not include educational software/MIS) and connected accessories, 1-day product training to one of the teachers at the concerned school, Certification enchmarking/Quality) from ERTL (STQC), Certification of AMC and Insurance etc. for recurring years and receipt of certificate of installation and commissioning (suggested by BEPC) of "ICT Lab" from the concerned school head teacher /principal and District MIS Coordinator. (b) Payments of remaining 10% of the supplied hardware and software will be paid after successful functioning of 6 months of ICT Labs. (c) No advance payment shall be made. 2. Project Operation, maintenance, Insurance and Educational Services (Including Services of Manpower as per scope of work) (a) Payments on quarterly basis from district level after receiving proper functioning certificates from each of the location/School. (b) No advance payment shall be made. important Note: We request you to kindly amend the payment terms as : Payment terms (a) 90% on completion of successful inspection of the supplied hardware and software on prorata basis in set of 100 Schools.(b) Payments of remaining 10% of the supplied hardware and software will be paid after successful functioning of 2 months of ICT Labs.</p>	As per RFP

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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
18	Rinku Singh rinku@briotouch.com	9.2/ 9.2.1 : Eligibility Criteria for Bidder / 5 Page 44 Of 75	The Bidder must have minimum turnover of the average of last three Financial years (FY: 2020-21, 2021-22, 2022-23) of Rs. 100 crore	For consideration of Turnover latest financial standing of the organisation should be requested, however, the concerned authorities have not included Financial Year 2023-2024. It is crucial to include the most recent financial data to accurately reflect the current financial standing of the OEMs and ensure a fair evaluation process. Non-disclosure of the latest annual report for FY 2023-2024 would not help in assessing the current status/strength of the organisation.  The Bidder must have minimum turnover of the average of last three Financial years (FY: 2021-22, 2022-23, 2023-24) of Rs. 100 crore	As per RFP
		9.2/ 9.2.1 : Eligibility Criteria for Bidder/ 11 Page 45 Of 75	The Bidder Must have appointed/deployed minimum 500 technical; manpower at 500 ICT labs/Virtual Classrooms/Smart Classrooms/Data Centres/Information Centres for State Govt. / Central Govt. /PSU across India in education vertical during last 5 Financial years (Between 1April 2019 to 31st Mrach 2024)	A requirement of 500 manpower is a restriction as such huge numbers are requested in rare projects only. Hence, it is requested to please reduce the manpower requirement so as to increase participation.  The Bidder Must have appointed/deployed minimum 50 technical; manpower at 50 ICT labs/Virtual Classrooms/Smart Classrooms/Data Centres/Information Centres for State Govt. / Central Govt. /PSU across India in education vertical during last 5 Financial years (Between 1April 2019 to 31st Mrach 2024)	Addressed as above.

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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		9.2/ 9.2.3 : Eligibility Criteria of OEM/ 3 Page 49 Of 75	Interactive Flat Panel Display: (a) The Turnover of the manufacturer (OEM)/Supplier of Interactive Flat Panel to be should be a minimum average of rupees 500 cr. (Five Hundered Crores) per annum during the last three financial years (FY: 2020-21, 2021-22, 2022-23)	Many MSME based Local OEMs who have been aggressively working towards increasing the Make In India content will stand restricted due to such high Turnover. Kindly refer to Clause 10 of DPIIT Notification No: P-45021/2/2017-PP(BE-II) which clearly states that " Procuring entities shall endeavor to see that eligibility conditions, including on matters like turnover, production capability and financial strength do not result in unreasonable exclusion of Class-1 local supplier/ 'Class-II local supplier' who would otherwise be eligible, beyond what is essential for ensuring quality or creditworthiness of the supplier" Considering the clause in Notification, we would request the authorities to kindly allow Local OEMs with average turnover of 100 cr with continuous profit making from last 10 years. Also, For consideration of Turnover latest financial standing of the organisation should be requested, however, the concerned authorities have not included Financial Year 2023-2024. It is crucial to include the most recent financial data to accurately reflect the current financial standing of the OEMs and ensure a fair evaluation process. Non-disclosure of the latest annual report for FY 2023-2024 would not help in assessing the current status/strength of the organisation. Interactive Flat Panel Display: (a) The Turnover of the manufacturer (OEM)/Supplier of Interactive Flat Panel to be should be a minimum average of rupees 100 cr. (Five Hundered Crores) per annum during the last three financial years (FY: 2021-22, 2022-23, 2023-24).	Addressed as above.



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
19	Ajit Kumar Sharma Key Account Manager -Govt. Airtel Business Airtel Campus,Plot No.18, Patliputra Industrial Area Patna-800013 Mobile- + 91 - 9888018613 Email- ajit.sharma@airtel.com		In regard to the Bid Ref No. -Tender Notice No- PR- BEPC/ICT/2024-25/4449 Dated 26/11/2024 published in the Eproc portal request you to kindly share the list of schools with complete address,latitude,longtitude and Pin Codes. We would like to request as we need these details to prepare the connectivity commercial proposal and we are very keen to participate with lead bidders.		As Per RFP
20	Prashant Kumar  Assistant General Manager   Business Development	Clause no 3.2.3  Page no 28	The BEP'C will provide e-contents / multi-media contents to the Agency in the form of CD /Pen Drive.	Along with requisite hardware, what is equally or may be even more important is the quality of education which will be delivered to all students. It is imperative that high quality digital educational content, mapped to the relevant curriculum also be included in scope of deliverables also be included and certain prequalification criteria with respect to digital content creation also be included. We propose to include Education content should be included instead of just procuring hardware.	As per RFP
		Clause no 9.2.1  Page 44	The bidder should be an established entity under the Company's Act 1956/2013, or Partnership Act 1932, or Indian Society's Registration Act 1860, or Indian Trust, Act 1882, or Limited Liability Partnership Act 2008 or a Proprietorship firm or consortium.	We request consortium not to be allowed and only one company be selected who would solely accountable for successful implementation and execution of the project. We request that consortium should not be allowed to maintain the quality of bidders	As Per RFP



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		Clause no 3.2.6 Page no 30	Deliverables and Timeline 90 Days given to complete the installations and deployment of manpower	90 Days of timeline is quite less as per the project size. Request the timeline to be increased to 120 working days.	As Per RFP
21	Akshay Kumar Director - Public Procurement M/s. Tech Flow IT Solutions Pvt. Ltd. <a href="https://techflowit.com">https://techflowit.com</a> +91-9650224458	Section: 3. Scope of Work, 3.1.3 Technical specification	Clause in RFP: 6. Networking Components > Wi-Fi 6 Ceiling mount Access Point cum router with 10/100/1000Mbps PoE Port 1800 Mbps > "Ingress Protection: IP31"	Justification/Request for amendment: As per the tender specifications, an IP31 rating is mentioned for indoor access points. However, we would like to highlight that an IP30 rating is considered the industry standard for indoor installations. Amending this to IP30 will not affect the functional or operational requirements. Therefore, we kindly request to revise as "Ingress Protection: IP30". It is kindly requested to consider our amendment request to allow the Ingress Protection: IP30. It will also help to get the wider participation followed by GFR.	As Per RFP



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22	For Brother International India pvt ltd  Safal Bardhan Deputy Manager – East  Mobile :- 9831033675	Page number :- 20 Multifunction Printers.  Serial number 5 , Item Multifunction Printers.	This for your kind information that laser printers have two type of cartridge technologies different brand manufactures different technology.  As per the tender you have allowed only composite cartridge technology which allows two manufacturers to qualify for your bid. We request you to kindly allow separate drum and technology for the same bid. Separate drum and technology is a proven technology and this bids restricts the reputed manufacturers to participate in this technology.  From last two tenders of Bihar SSA separate drum and technology is restricted to quote which is creating a monopoly for a single brand like HP to quote and win. We Brother international India privet limited strongly raise our concern for the miss utilization of the public fund and allowing a single OEM to get leverage in the SSA Bid of Bihar. The same is being happening only in Bihar SSA tenders.	We have experience of supplying Brother printers in the below states. Jharkhand, Assam, Tripura, Maharashtra, Odisha And many more Where machines are running successfully Brother is a Global brand with having a legacy of manufacturing for 120 years. Restricting OEM manufacturing separate drum and toner in cartridge technology is creating a monopoly in the bid. Resulting in restricting reputable brands like us. Separate Drum and technology reduces the recurring cost od the printers	Please read as: Printer technology Composite/ Separate drum and toner

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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
23	Mr. Nagendra Manager Commerical M/s.United Telelinks Bangalore Limited No.39/13 Off 7th Main, Appareddy Palya Main Road, HAL 2nd Stage, Indiranagar, Bangalore 560038, India.	Page number 45	9.2.1. Pre-Qualification SI No. 10	The Bidder must have appointed/deployed minimum 500 technical manpower at 500 ICT Labs/ Virtual Classrooms/Smart Classrooms/Data Centres/Information Centres for the State Govt./Central Govt./PSU across India in education vertical durihg last 5 Financial Years (Between 1st April, 2019 to 31st March, 2024). We request your esteemed office kind ammend this clause as; The Bidder must have appointed/deployed either minimum 100 techincal manpower or provide traning for 2000 teachers for ICT Labs/ Virtual Classrooms/Smart Classrooms/Data Centres/Information Centres for the State Govt./Central Govt./PSU across India in education vertical durihg last 5 Financial Years (Between 1st April, 2019 to 31st March, 2024 and as on bid calling date).	Addressed as above.
		16	Memory Minimum 16 GB ,4400 MHz DDR5 expandable up-to minimum 64 GB.	DDR4 with 3200Mhz is sufficient enough for the specification asked here and so DDR5 with 4400 Mhz will not be of so much used but commercially expensive. So suggested is  Minimum 16 GB ,3200 MHz DDR4 expandable up-to minimum 64 GB.	Addressed as above.



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		16	Hard Disk 1 TB SSD Drive. SSD Type: M.2 PC!e NVMe SSD drive, Desktop must support 2 TB M.2 PC!e NVMe SSD for future upgradability.	Option should be there for additional storage either SSD or HDD. Because booting drive is already SSD which has been asked by Customer. Even 1 TB SSD capacity is enough for desktop environment in school and will hardly be occupied fully but if customer still needs additional storage, then option should be given for both SSD and HDD. So suggested is  1 TB SSD Drive. SSD Type: M.2 PC!e NVMe SSD drive, Desktop must support additional 1 TB HDD / 1 TB SSD as well if required by BEPC in future	Please read as - 1 TB SSD Drive. SSD Type: M.2 PC!e NVMe SSD drive, Desktop must support additional 1 TB HDD/SSD for future upgradability.
		16	Ports Minimum 8 USB Ports or more (including minimum 2 x USB 3.2 Gen 1 Type A and 1 x 1 USB 3.2 Gen 1 Type C port), 1xHDMI Port, 1 x Display Port, 1xRJ45 Port, 1 x Universal audio port and 1 x power supply port.	Type C Ports are not used in school environment and focus should be given on Speed of USB and not Type. Both Type A and Type C mentioned here which is 3.2 Gen 1 will have 5 Gbps of Speed only. Also Not all OEM have have same kind of video ports. So option should be given to offer either DP or VGA so Suggested is  Minimum 8 USB Ports or more (including minimum 4 USB 3.2 Gen 1 Type A of 5 Gbps speed), 1 x HDMI Port, 1 x Display Port / VGA Port, 1xRJ45 Port, 1 x Universal audio port and 1 x power supply port.	Please read as - Minimum 8 Ports or more (including minimum 2 x USB 3.2 Gen 1 Type A and 1 x 1 USB 3.1 Type A/ Type C port or higher), 1xHDMI Port, 1 x Display Port /VGA port, 1xRJ45 Port, 1 x Universal audio port and 1 x power supply port.
		16	Cabinet Small form factor Desktop (SFF PC <=10 Liters. in volume).	Tower desktop is being considered better and more widely accepted. SFF is very specific and restrict major forma factors of desktop so both SFF and Tower should be allowed. Tower these days are very slim and sleek and are easier to open, expand and have more options than SFF Small form factor/Tower Desktop ( PC <=16 Liters. in volume).	Addressed as above.



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		16	Power Supply Compatible power supply (not _more than 200W with 85%-92% Energy efficient power supply)	The understanding here is not correct. Desktop with higher power supply is considered better. More the Power Supply better is the Desktop Compatible power supply (Minimum 180W with 90% Energy efficient power supply)	Please read as - Compatible power supply (not _more than 250W with 85%-90% or better Energy efficient power supply)
		16	Offered Desktop OS Certifications Offered desktop model (not the series) must be Windows 11 professional and Linux (Ubuntu / Red Hat/ SUSE Linux) certified. Certifications must be available in the public domain against the quoted Desktop model name.	Operating System asked here is Microsoft STF and so asking for Ubuntu certification here is irrelevant.  Please remove UBUNTU certification	Addressed as above.
		16	Regulatory certifications for the quoted Desktop model (not for _the series)	FCC, UL/MET, CE, Energy star 8.0, EPEAT India Gold, ROHs. EPEAT Gold is very specific and so suggested is FCC, UL/MET, CE, Energy star 8.0, EPEAT India , ROHs.	Addressed as above.

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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
24	For Celkon Impex Pvt Ltd Krishna Reddy G Bid Manager Plot No. 283/A, C-1 to C-5, Incor 9 Building, 4th Floor, Kavuri Hills, Madhapur, Hyderabad, Telangana, 500033 Contact: +91 81253 24777	45	9.2.1. Pre-Qualification SI No. 10	<p>The Bidder must have appointed/deployed minimum 500 technical manpower at 500 ICT Labs/ Virtual Classrooms/Smart Classrooms/Data Centres/Information Centres for the State Govt./Central Govt./PSU across India in education vertical durihg last 5 Financial Years (Between 1st April, 2019 to 31st March, 2024).</p> <p>We request your esteemed office kind amnd this clause as; The Bidder must have appointed/deployed minimum 100 techincal manpower or should provided teacher traning for 1000 teachers for ICT Labs/ Virtual Classrooms/Smart Classrooms/Data Centres/Information Centres for the State Govt./Central Govt./PSU across India in education vertical durihg last 5 Financial Years (Between 1st April, 2019 to 31st March, 2024 and as on bid calling date). Thie will enable the wider participation of bidders.</p>	Addressed as above.
		16	Desktop PC - Specifications	<p>Processor: Minimum x86 architecture or higher 64-bit processor with minimum 4 cores with 3.30 GHz or higher base clock frequency and minimum 12 MB cache or higher</p> <p>Request to change to Minimum 10 MB Cache for including AMD processor for creation of competition.</p>	Addressed as above.



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		16	Desktop PC - Specifications	Memory: Minimum 16 GB ,4400 MHz DDR5 expandable up-to minimum 64 GB. DDR5 is not required for a Core i3 desktop. DDR4 is fully compatible and will work efficiently with a Core i3 system. Upgrading to DDR5 offers no significant performance benefits for everyday tasks, and it would only add an extra cost of at least 2,500 INR or more.	Addressed as above.
		16	Desktop PC - Specifications	Power supply: Compatible power supply (not more than 200W with 85%-92% Energy efficient power supply  Request to change the clause not more than 200 watt with 85%-92 % energy efficient to more than 200 Watt with 85 % efficiency as 250W SMPS (Switched-Mode Power Supply) is typically considered the minimum industry standard for desktop systems, as you add more components, such as additional storage devices, RAM, or even a more powerful graphics card, the power demand of your system will increase. A 250W PSU ensures there's enough headroom to support future upgrades without overloading the power supply.	Addressed as above.



Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		16	Desktop PC - Specifications	<p>Offered Desktop OS Certifications: offered desktop model (not the series) must be Windows 11 professional or Linux (Ubuntu / RedHat / SUSE Linux) certified. Certifications must be available in the public domain against the quoted Desktop model name.</p> <p>While the compliance is with Microsoft Windows STF, we are unclear as to why Ubuntu certification was requested. We would like to confirm that our products are compliant with the specified versions of Linux. Therefore, we kindly request the removal of the Linux certification .</p>	Addressed as above.
		16	Desktop PC - Specifications	<p>Regulatory certifications for the quoted Desktop model (not for the series): FCC, UL/MET, CE, Energy star 8.0, EPEAT India Gold, ROHs. The EPEAT certification should be limited to EPEAT India and categorised only as "Gold" seems to be primarily aimed at favoring a specific brand. Therefore, we kindly request the removal of the "Gold" designation from the EPEAT certification.</p>	Addressed as above.
		17	Thin client - Specifications	<p>Memory: Minimum 8 GB ,4400 MHz DDR5 expandable up-to minimum 64 GB with Minimum 1 free DIMM slots.,-</p> <p>DDR5 is not required for a Core i3 desktop. DDR4 is fully compatible and will work efficiently with a Core i3 system. Upgrading to DDR5 offers no significant performance benefits for everyday tasks, and it would only add an extra cost of at least 2,500 INR or more. Unless you plan to upgrade to a CPU that supports DDR5 in the future, there is no need to invest in DDR5 at this stage.</p>	Addressed as above.



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		17	Thin client - Specifications	Monitor Power supply must integrate with the monitor, External adapter provides ease of maintenance, flexibility, and better system performance by minimizing internal heat. Since external adapters operate outside the computer, they don't contribute to internal heat buildup, which can improve overall system stability and longevity. External adapters can be easily swapped out or upgraded without opening your computer case, allowing for more flexibility and future-proofing.	Addressed as above.
		17	Thin client - Specifications	Offered Desktop OS Certifications: offered desktop model (not the series) must be Windows 11 professional or Linux (Ubuntu / RedHat / SUSE Linux) certified. Certifications must be available in the public domain against the quoted Desktop model name  While the compliance is with Microsoft Windows STF, we are unclear as to why Ubuntu certification was requested. We would like to confirm that our products are compliant with the specified versions of Linux. Therefore, we kindly request the removal of the Linux certification.	Addressed as above.



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		17	Thin client - Specifications	<p>Offered Desktop OS Certifications: offered desktop model (not the series) must be Windows 11 professional and Linux (Ubuntu / RedHat / SUSE Linux) certified. Certifications must be available in the public domain against the quoted Desktop model name.</p> <p>The EPEAT certification should be limited to EPEAT India and categorised only as "Gold" seems to be primarily aimed at favoring a specific brand. Therefore, we kindly request the removal of the "Gold" designation from the EPEAT certification.</p>	Addressed as above.
		17	Thin client - Specifications	<p>Ports: Minimum 6 USB Ports or more (including minimum 2 x USB 3.2 Gen 1 Type A and 1 x 1 USB 3.2 Gen 2 Type C port), 1xHDMI Port, 1 x Display Port, 1xRJ45 Port , 1 x Universal audio port and 1 x power supply port</p> <p>We kindly request the removal of "Gen 2" from the Type C specification, as it limits the participation of more OEMs in the tender process.</p>	Addressed as above.

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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
25	Sanjib Das ASD ASSOCIATES Nabamilan Path, Beltola Guwahati – 781028, Assam E-mail: asdassociates03 @gmail.com	Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Computer Desktop-Processor	Minimum x86 architecture or higher 64- bit processor with minimum 4 cores with 3.3 GHz or higher base clock frequency and minimum 12 MB cache or higher. Requested amendment: Minimum x86 architecture or higher 64- bit processor with minimum 6 cores with 3 GHz or higher base clock frequency and minimum 12 MB cache or higher. Here it is to be noted that since the mentioned category of Computer Desktops will be the main device therefore requesting the Dept to upgrade to at least 6 Core Processors for better performance.	Addressed as above.
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Computer Desktop-OEM Compliance	For Desktop manufacturer: ISO 9001:14001 and 27001. Offered Desktop model country of origin must be from India Only. Requested amendment: For Desktop manufacturer: ISO 9001:14001 and 27001. Offered Desktop model country of origin must be from India and should be MII compliant (20% or 50%) as per Govt of India Guidelines. The mentioned clause allows for non-MII (Make-in India) products to qualify which is against Govt of India guidelines. Requesting the Dept to include the clause for larger national interest.	As per RFP



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		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Computer Desktop- Regulatory certifications for quoted Desktop model (not for the series)	FCC, UL/MET, CE, Energy Star 8.0, EPEAT India Gold, RoHS Requested amendment: UL/MET, CE, Energy Star 8.0/BEE, EPR, RoHS. The published certifications are restrictive and discriminatory in nature since most of them are foreign certifications. As per Govt of India DPIIT Guidelines & MeITY Guidelines, they should be removed/replaced with suitable Indian certificates. Requesting the Dept to kindly incorporate Indian certificates.	Addressed as above.
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Computer Desktop-Memory	Minimum 8GB, 4400MHz DDR5, expandable up-to minimum 64GB, with minimum 1 free DIMM slots. Requested amendment: Minimum 8GB, 3200MHz DDR4, expandable up-to minimum 64GB, with minimum 1 free DIMM slots. Requesting the Dept to kindly allow for DDR4 platforms since it is time-tested & economical especially for School ICT projects. DDR5 platforms are still costly which may negatively impact overall project value since large part of this project is having computing devices.	Addressed as above.

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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Computer Desktop-Offered Desktop OS certifications	Offered Desktop model (not the series) must be Windows 11 professional and Linux (Ubuntu /Red Hat/SuSe Linux certified. Certifications must be available in the public domain against the quoted Desktop model name. Requested amendment: Offered Desktop model (not the series) must be Windows 11 professional and Linux (Ubuntu/ Red Hat/SuSe Linux, Boss or any Linux variant) complied. The clause is restrictive in nature and limits number of OEM models to qualify. Requesting to kindly relax this clause for wider participation which will affect overall project cost without any technical benefit.	Addressed as above.
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Computer Desktop-Cabinet	Small Form Factor Desktop (SFF PC<=10 litres in volume) Requested amendment: Small Form Factor Desktop (SFF/MT PC) The mentioned volume is very specific/ restrictive and is against common SFF(Small Form Factor)/MT definition. Kindly amend this & make it generic for broader OEM model qualification. Since the Dept is going for all Desktop scenario in each of the ICT labs therefore we request you to kindly have uniform Form Factor in both the categories. This will help the Dept to reduce overall cost, manageability & serviceability over longer period. Since the Desktops will be used by students in remote locations for education purposes, uniform Form Factor will ensure lower downtime thereby increasing student productivity. Similar models of ICT Labs are running successfully in various other parts of India.	Addressed as above.



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		Technical Specifications of the Hardware, Software, Peripherals to be supplied:  Pg No 16:	Micro/Mini PC- Processor	Minimum x86 architecture or higher 64- bit processor with minimum 4 cores with 3.3 GHz or higher base clock frequency and minimum 12 MB cache or higher. Requested amendment: Minimum x86 architecture or higher 64- bit processor with minimum 4 cores with 3.30 GHz or higher base clock frequency and minimum 10 MB cache or higher. Intel & AMD have different physical attributes, so requesting Dept to kindly incorporate generic parameters/features which will help more OEM platforms to qualify.	Addressed as above.
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Micro/Mini PC - OEM Compliance	For Desktop manufacturer: ISO 9001:14001 and 27001. Offered Desktop model country of origin must be from India Only. Requested amendment: For Desktop manufacturer: ISO 9001:14001 and 27001. Offered Desktop model country of origin must be from India and should be MII compliant (20% or 50%) as per Govt of India Guidelines. The mentioned clause allows for non-MII (Make-in India) products to qualify which is against Govt of India guidelines. Requesting the Dept to include the clause for larger national interest.	As per RFP



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		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Micro/Mini PC - Regulatory certifications for quoted Desktop model (not for the series)	FCC, UL/MET, CE, Energy Star 8.0, EPEAT India Gold, RoHS Requested amendment: UL/MET, CE, Energy Star 8.0/BEE, EPR, RoHS. The published certifications are restrictive and discriminatory in nature since most of them are foreign certifications. As per Govt of India DPIIT Guidelines & MeITY Guidelines, they should be removed/replaced with suitable Indian certificates. Requesting the Dept to kindly incorporate Indian certificates.	Addressed as above.
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Micro/Mini PC - Memory	Minimum 8GB, 4400MHz DDR5, expandable up-to minimum 64GB, with minimum 1 free DIMM slots. Requested amendment:  Minimum 8GB, 3200MHz DDR4, expandable up-to minimum 64GB, with minimum 1 free DIMM slots.  Requesting the Dept to kindly allow for DDR4 platforms since it is time-tested & economical especially for School ICT projects. DRR5 platforms are still costly which may negatively impact overall project value since large part of this project is having computing devices.	Addressed as above.

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		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Micro/Mini PC- Offered Desktop OS certifications	Offered Desktop model (not the series) must be Windows 11 professional and Linux (Ubuntu /Red Hat/SuSe Linux certified. Certifications must be available in the public domain against the quoted Desktop model name. Requested amendment: Offered Desktop model (not the series) must be Windows 11 professional and Linux (Ubuntu /Red Hat/SuSe, Boss or any other variants of Linux) complied. The clause is restrictive in nature and limits number of OEM models to qualify. Requesting to kindly relax this clause.	Addressed as above.
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Micro/Mini PC- Cabinet	Micro form factor (Micro /mini-PC, <=2 Liters. in volume) Requested amendment: Small Form Factor Desktop (SFF/MT PC) Since the Dept is going for all Desktop scenario in each of the ICT labs therefore we request you to kindly have uniform Form Factor in both the categories. This will help the Dept to reduce overall cost, manageability & serviceability over longer period. Since the Desktops will be used by students in remote locations for education purposes, uniform Form Factor will ensure lower downtime thereby increasing student productivity. Similar models of ICT Labs are running successfully in various other parts of India.	Addressed as above.







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26	Piyush Vyas Assistant Manager - Business Intelligence Unit EdiQue Solutions Pvt. Ltd. piyush.vyas@edi que.in   www.edique.in			<p>To introduce EdiQue Solutions Private Ltd., of the fastest-growing education technology organizations in India and is currently present in more than 50,000+ schools and 1,00,000+ digital classrooms. We have expertise in setting up ICT labs, digital classrooms, and STEM solutions and have implemented projects in states like Telangana, Rajasthan, Gujarat, Maharashtra, Jharkhand, Bihar, Chhattisgarh, Uttar Pradesh, Uttarakhand, etc. We are writing to highlight that the current timeline does not provide sufficient opportunity for prospective bidders to thoroughly review the RFP documents and prepare their queries, given the complexity and scope of this tender. Therefore, we respectfully request an extension of the pre-bid meeting date to ensure that all interested parties have adequate time for preparation. We suggest postponing the pre-bid meeting to a later date, preferably 12th December 2024, to allow for broader participation and to thoroughly address any concerns. We greatly value your understanding and consideration of this request and look forward to your affirmative response.</p>	As per RFP

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27	Tejas Dongre Bennett, Coleman & Co. Ltd. Opus Park, 5th and 6th floor, Opp. SEEPZ Main Gate, Plot No. F-21, MIDC Central Rd, SEEPZ, Andheri East, Mumbai, Maharashtra - 400093			With reference to the bid number BEPC/ICT/2024-25/4449 Dated 26/11/2024 tender titled “ The Bihar Education Project Council (BEPC), the State Implementation Society for "Samagra Shiksha (SS)" invites Request for Proposal (RFP) for selection of Agency /Service Provider for Setting up 'JCT Labs" [includes Supply, Installation, Commissioning and maintenance of Hardware, Software & Peripherals and Computer Education Services (including manpower etc.)] under /CT & Digital Initiatives intervention in 4465 Govt. Schools across Bihar on Build Own Operate and Transfer (BOOT) Model for five years.  We would like to request an extension of the pre-bid meeting date to allow sufficient time for all prospective bidders to review the tender documents comprehensively and address any concerns. The current time frame is too short for proper preparation. We kindly request that the pre-bid meeting be rescheduled to a later date, preferably by 10th December 2024, to ensure that all parties can prepare adequately.	As per RFP
28	Deepesh Singh Filo Edtech Private Limited Contact Number - 9399151779 Email - deepesh.singh@ askfilo.com	9.2.1 Eligibility Criteria of the bidder	The bidder must have a minimum turnover of ₹100 crores (average of the last three financial years).	We request reducing the minimum turnover requirement to ₹10 crores. This will enable startups to participate while ensuring financial stability.	As Per RFP
		9.2.1 Eligibility Criteria of the bidder	The bidder must have experience in executing 500 ICT labs/smart classes/digital classrooms/virtual classrooms.	We propose reducing this to 100 such projects. This revision supports startups with substantial yet smaller-scale experience.	As Per RFP



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		9.2.1 Eligibility Criteria of the bidder	The bidder must have deployed/appointed at least 500 technical personnel for ICT labs/smart classrooms.	Kindly consider revising this requirement to a deployment of at least 100 personnel. The proposed change will better accommodate startups while maintaining service capability.	Addressed as above.
		9.2.1 Eligibility Criteria of the bidder	The bidder must have experience supplying IT products worth a minimum of ₹50 crores.	We request revising this to ₹10 crores. This adjustment will enable startups to showcase their expertise in scaled-down projects.	As Per RFP
29	Saurav Kumar Enterprise-Sales Microtek International Pvt. Ltd.	Technical Specifications of the Hardware, Software, Peripherals to be supplied: - <b>Online UPS with required battery Backup</b> Page 23	OVERLOAD CAPACITY MAINS Mode: 130%-150%: 30 secs	As per industrial practice the small rated UPS has an overload capacity on Mains mode of 130%-140% for 30 second, > 140% - 1.5 Secs. Therefore we request you to please consider our request to amend the specification as " <b>overload capacity on Mains mode of 130%-140% for 30 second, &gt; 140% - 1.5 Secs</b> "	As Per RFP
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: - <b>Online UPS with required battery Backup</b> Page 23	<b>Overload capability battery mode 130%-150%:3</b>	As per industrial practice the small rated UPS has an overload capacity on Battery mode of 130%-140% for 1 second, with >140% immediate. Therefore we request you to please consider our request to amend the specification as " <b>overload capacity on Battery mode of 130%-140% for 1 second, with &gt;140% immediate</b> "	As Per RFP



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		Technical Specifications of the Hardware, Software, Peripherals to be supplied: - <b>Online UPS with required battery Backup Page 23</b>	Input Terminal: Input Terminal with resettable Breaker	As per industrial practice, small-rated UPS have input connection through a 3-pin/16A Indian type power Plug. input terminals are available in higher-rated UPS starting from 5KVA onwards. Therefore, we request you to please amend the clause as <b>"input: connection through a 3-pin/16A Indian type power Plug."</b>	As Per RFP
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: - <b>Online UPS with required battery Backup Page 23</b>	Output Terminal: Terminal FEATURES	As per industrial practice, small-rated UPS have output through a 3-pin/6A Indian socket only. Output terminals are available in higher-rated UPS starting from 5KVA onwards. Therefore, we request you to please amend the clause as <b>"Output: 3-pin/6A Indian Socket."</b>	As Per RFP
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: - <b>Online UPS with required battery Backup Page 23</b>	UPS Should have Certified with CE,BIS,ROHS and PEP.	Sir, the PEP Certification is designed to meet European Standards. Only a few OEMs have the PEP Certificate with them. Instead of PEP, you may consider Indian Standards such as ROHS, ISO 45001, and E-Waste Certificate from CPCB for environmental safety so that more UPS OEMs will participate in this tender and provide healthy competitions against this tender. Therefore, we kindly request you to amend the clause as <b>" UPS should be certified with ROHS, ISO 45001, and E-Waste Certificate."</b>	Please read as - ISO-9001, ISO 14001, ISO 45001 UPS Should have Certified with CE, BIS & ROHS



**Tender Reference No.: BEPC/ICT/2024-25/4449**

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30	crystalindiainfotech crystalindiainfotech@gmail.com	RFP Reference Number: BEP/ICT/2024-25/4449 Dated 26/11/2024. • Section/Serial Number: Serial Number 2, Page 17	Specification Mentioned: 512GB Hard Disk	Request for Clarification/Amendment: We wish to inform you that Microsoft provides Windows 11 TFT devices with a standard 128 GB storage capacity, which is sufficient to meet the requirements for similar use cases. Given the industry's standard and to align with Microsoft's offerings, we kindly request that the specification for the hard disk capacity be revised from 512GB to 128GB. This adjustment will ensure compatibility and cost optimization without compromising functionality or performance. We appreciate your attention to this request and look forward to your response.	As Per RFP
		RFP Reference Number: BEP/ICT/2024-25/4449 Dated 26/11/2024. • Section/Serial Number: Serial Number 5, Page 20	Specification Mentioned: Duplex Print Option	Request for Clarification/Amendment: We would like to propose that the duplex print feature be excluded from the requirements, as it significantly increases the cost of the printer. Moreover, this feature is not deemed necessary or relevant in the context of the ICT needs of schools. We believe this adjustment would help streamline the procurement process while keeping costs within reasonable limits for the intended use.	Addressed as above.



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		RFP Reference Number: BEP/ICT/2024-25/4449 Dated 26/11/2024. • Section/Serial Number: Serial Number 5, Page 44	Specification Mentioned: Bidders average of last three Financial Years Turnover	Request for Clarification/Amendment:  Currently, the RFP specifies that the bidder's average annual turnover for the last three financial years should be Rs 100 crores. We kindly request that the minimum average turnover requirement be revised to Rs 75 crores, as it aligns better with our capabilities and would enable a broader range of eligible bidders to participate.	As Per RFP
		RFP Reference Number: BEP/ICT/2024-25/4449 Dated 26/11/2024. • Section/Serial Number: Serial Number 12, Page 45	Specification Mentioned: Supplies of Major IT/ICT products value	Request for Clarification/Amendment:  We kindly request you to consider revising this requirement to a value of Rs 25 crores instead of Rs 50 crores, as it would make the eligibility more feasible for a larger pool of qualified bidders without compromising the quality of services expected	As per RFP



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		RFP Reference Number: BEP/ICT/2024-25/4449 Dated 26/11/2024. • Section/Serial Number: Serial Number 12, Page 4	Specification Mentioned: Last date of online submission of Bid	Request for Clarification/Amendment: We are writing to formally request an extension of the online bid submission deadline for this project which is currently scheduled for [16/12/2014]. We kindly request an additional 15 days for submission, with the new proposed deadline being 31/12/2024. The tender requirements necessitate obtaining and consolidating supporting documents and certifications from multiple Original Equipment Manufacturers (OEMs). Due to the diversity and number of OEMs involved, additional time is required to ensure comprehensive and accurate documentation submission, which is crucial for compliance with the tender specifications.	As per RFP & Corrigendum (if any)
31	Urmi Sengupta Paul   Surestep Ventures Private Limited   Address : CZ-33, Metropolitan Co-operative Housing Society Ltd, 2nd Floor, Canal South Road, Kolkata-700105 Mob: 9830016550   E-mail Id: urmi@surestepventures.com   Landline: 033-	Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Computer Desktop-Processor	Minimum x86 architecture or higher 64-bit processor with minimum 4 cores with 3.3 GHz or higher base clock frequency and minimum 12 MB cache or higher. Processor launch date should not be before 2024. Requested amendment: Minimum x86 architecture or higher 64-bit processor with minimum 6 cores with 3 GHz or higher base clock frequency and minimum 12 MB cache or higher. The present specification allows for older version of processors to qualify. Kindly mention launch year to ensure latest available processor series of both Intel & AMD. Also to be noted that since the mentioned category of Computer. Computer Desktops will be the main device therefore requesting the Dept to upgrade to at least 6 Core Processors for better performance.	Addressed as above.



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	2335-3552	Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Computer Desktop-OEM Compliance	For Desktop manufacturer: ISO 9001:14001 and 27001. Offered Desktop model country of origin must be from India Only. Requested amendment: For Desktop manufacturer: ISO 9001:14001 and 27001. Offered Desktop model country of origin must be from India and should be MII compliant (20% or 50%) as per Govt of India Guidelines. The mentioned clause allows for non-MII (Make-in India) products to qualify which is against Govt of India guidelines. Requesting the Dept to include the clause for larger national interest.	As per RFP
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Computer Desktop- Regulatory certifications for quoted Desktop model (not for the series)	FCC, UL/MET, CE, Energy Star 8.0, EPEAT India Gold, RoHS Requested amendment: UL/MET, CE, Energy Star 8.0/BEE, EPR, RoHS. The published certifications are restrictive and discriminatory in nature since most of them are foreign certifications. As per Govt of India DPIIT Guidelines & MeITY Guidelines, they should be removed/replaced with suitable Indian certificates. Requesting the Dept to kindly incorporate Indian certificates.	Addressed as above.



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		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Computer Desktop-Memory	Minimum 8GB, 4400MHz DDR5, expandable up-to minimum 64GB, with minimum 1 free DIMM slots. Requested amendment: Minimum 8GB, 3200MHz DDR4, expandable up-to minimum 64GB, with minimum 1 free DIMM slots. Requesting the Dept to kindly allow for DDR4 platforms since it is time-tested & economical especially for School ICT projects. DDR5 platforms are still costly which may negatively impact overall project value since large part of this project is having computing devices.	Addressed as above.
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Computer Desktop-Offered Desktop OS certifications	Offered Desktop model (not the series) must be Windows 11 professional and Linux (Ubuntu/Red Hat/SuSe Linux certified. Certifications must be available in the public domain against the quoted Desktop model name. Requested amendment: Offered Desktop model (not the series) must be Windows 11 professional and Linux (Ubuntu/Red Hat/SuSe Linux, Boss or any Linux variant) complied. The clause is restrictive in nature and limits number of OEM models to qualify. Requesting to kindly relax this clause for wider participation which will affect overall project cost without any technical benefit.	Addressed as above.

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		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Computer Desktop-Cabinet	Small Form Factor Desktop (SFF PC<=10 litres in volume) Requested amendment: Small Form Factor Desktop (SFF/MT PC) The mentioned volume is very specific/ restrictive and is against common SFF(Small Form Factor)/MT definition. Kindly amend this & make it generic for broader OEM model qualification. Since the Dept is going for all Desktop scenario in each of the ICT labs therefore we request you to kindly have uniform Form Factor in both the categories. This will help the Dept to reduce overall cost, manageability & serviceability over longer period. Since the Desktops will be used by students in remote locations for education purposes, uniform Form Factor will ensure lower downtime thereby increasing student productivity. Similar models of ICT Labs are running successfully in various other parts of India.	Addressed as above.
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Micro/Mini PC- Processor	Minimum x86 architecture or higher 64- bit processor with minimum 4 cores with 3.3 GHz or higher base clock frequency and minimum 12 MB cache or higher. Requested amendment: Minimum x86 architecture or higher 64- bit processor with minimum 4 cores with 3.30 GHz or higher base clock frequency and minimum 10 MB cache or higher. Intel & AMD have different physical attributes, so requesting Dept to kindly incorporate generic parameters/features which will help more OEM platforms to qualify.	Addressed as above.

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		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Micro/Mini PC -OEM Compliance	For Desktop manufacturer: ISO 9001:14001 and 27001. Offered Desktop model country of origin must be from India Only. Requested amendment: For Desktop manufacturer: ISO 9001:14001 and 27001. Offered Desktop model country of origin must be from India and should be MII compliant (20% or 50%) as per Govt of India Guidelines. The mentioned clause allows for non-MII (Make-in India). products to qualify which is against Govt of India guidelines. Requesting the Dept to include the clause for larger national interest.	As per RFP
		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Micro/Mini PC - Regulatory certifications for quoted Desktop model (not for the series)	FCC, UL/MET, CE, Energy Star 8.0, EPEAT India Gold, RoHS Requested amendment: UL/MET, CE, Energy Star 8.0/BEE, EPR, RoHS. The published certifications are restrictive and discriminatory in nature since most of them are foreign certifications. As per Govt of India DPIIT Guidelines & MeITY Guidelines, they should be removed/replaced with suitable Indian certificates. Requesting the Dept to kindly incorporate Indian certificates.	Addressed as above.



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		Technical Specifications of the Hardware, Software, Peripherals to be supplied: Pg No 16:	Micro/Mini PC - Memory	Minimum 8GB, 4400MHz DDR5, expandable up-to minimum 64GB, with minimum 1 free DIMM slots. Requested amendment: Minimum 8GB, 3200MHz DDR4, expandable up-to minimum 64GB, with minimum 1 free DIMM slots. Requesting the Dept to kindly allow for DDR4 platforms since it is time-tested & economical especially for School ICT projects. DRR5 platforms are still costly which may negatively impact overall project value since large part of this project is having computing devices.	Addressed as above.
		Technical Specifications of the Hardware, Software, Peripherals to be supplied:Pg No 16:	Micro/Mini PC- Offered Desktop OS certifications	Offered Desktop model (not the series) must be Windows 11 professional and Linux (Ubuntu/Red Hat/SuSe Linux certified. Certifications must be available in the public domain against the quoted Desktop model name. Requested amendment: Offered Desktop model (not the series) must be Windows 11 professional and Linux (Ubuntu/Red Hat/SuSe, Boss or anyother variants of Linux) complied.The clause is restrictive in nature and limits number of OE M models to qualify. Requesting to kindly relax this clause.	Addressed as above.

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		Technical Specifications of the Hardware, Software, Peripherals to be supplied:Pg No 16:	Micro/Mini PC- Cabinet	Micro form factor (Micro /mini-PC, <=2 Liters. in volume) Requested amendment: Small Form Factor Desktop (SFF/MT PC) Since the Dept is going for all Desktop scenario in each of the ICT labs therefore we request you to kindly have uniform Form Factor in both the categories. This will help the Dept to reduce overall cost, manageability & serviceability over longer period. Since the Desktops will be used by students in remote locations for education purposes, uniform Form Factor will ensure lower downtime thereby increasing student productivity. Similar models of ICT Labs are running successfully in various other parts of India.	Addressed as above.
32	Kartik Sau kartik.sau@samsung.com	Interactive Flat Panel	In-built speakers: 20W x 2 or higher	12WX 02 Standard Speaker available in IFP panels are 12watt x 2, Samsung will not be able to bid if this specification will not be changed	Addressed as above.
			Offline Logs: If there is no internet connection available, the usage tracking application will store the logs locally and send the information to the cloud-based application once internet connectivity is restored.	Offline Logs: Please change this as (Optional) Device disconnected state will be indicated	Amendment as added Note - If offline logs and other features not available, concerned Bidder will develop and provide the same within 3 months.
		OEM Eligibility Criteria (For Interactive Flat Panel)	To be added	Oem must have experience of selling IFPs in India from last more than 6 years. Documentary proof - Government customer PO + completion certificate. IFP is a most important product for setting smart classroom and experience of selling IFP in India should be mandatory qualification so that only OEMs having expertise must participate.	As Per RFP



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			To be added	OEM must have its own manufacturing facility in India for manufacturing IFP, Documentary proof - BIS Own manufacturing expertise gives a quality assurance of product getting procured by department	As Per RFP
			To be added	OEM must have ISO Certificates of 9001, ISO 14001, ISO45001 for manufacturing facility of product. It sets and proofs quality mangement system standards	As Per RFP
			To be added	OEM must have experience of similar assignments in Government organization/ Educational Institution. (Documentary proof of executing single order of atleast 9000 units) The rationale behind this requirement is to ensure that potential Original Equipment Manufacturers (OEMs) possess the necessary capabilities and proven track record to meet our operational demands effectively. This documentation serves as a testament to choose the OEM's expertise and reliability in handling large-scale projects, which is crucial for maintaining the quality and timeliness expected by your organization.	As Per RFP
			To be added	OEM- Certificate of Incorporation in India This document is vital for several reasons: Verification of Legal Status, Assessment of Compliance, Trust and Transparency	As Per RFP
			To be added	Online portal and email facilities for lodging & tracking of complaints. It helps with having a digital record will streamline the documentation process, making it easier for the team to track and address complaints efficiently.	As Per RFP



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			To be added	Offered product must be make in India with local content 20% or above This certification is important for procurement to process and maintain the commitment to supporting local manufacturing	As Per RFP
			To be added	OEM must have minium 20 + Service Centres present in Bihar state : Proof of service center Agreement with OEM in Last 3 years.This document is essential for department to ensure the operational standards and to confirm the availability of adequate support resources in Bihar.	As Per RFP

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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
33	Pranav Mittal Account Manager Microsoft India Mobile: +91 - 9871420808	Section 3 - Sub Schedule 3.1.3 -- Detailed Technical Specification of Computer Desktop Page 16	Applications Software: Open Source Office Latest Version	<p>We propose that these devices should be provided with Microsoft Office licences. Please modify the clause as below to include Microsoft Academic Licenses: Applications Software - Microsoft Office Suite (M365 Apps Enterprise Edu (5XS-00001)/M365 A3 Unified Edu (AAD-38391) for Productivity Purposes</p> <p>We propose that the devices should be provided with Microsoft Office licences due to the below: Professional Development: Familiarity with Microsoft Office tools such as Word, Excel, and PowerPoint will enhance productivity and efficiency in their current schoolwork and future workplace. These tools are equipped with advanced features that are essential for various professional tasks. Industry Ready Students: Many companies use Microsoft Office for their daily operations, including document creation, data analysis, and presentations. Learning to use these tools effectively can provide a competitive edge in their readiness and career prospectus.</p>	As Per RFP

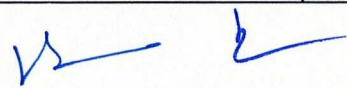
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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
34	Chitradhari Branch Manager II Business Solutions II LG Electronics India Pvt. Ltd 4Th Floor, Ambition Sresth, Pillar No. -55 Bailey Road, Raja Bazar, Patna - 800014, Bihar. Direct Phone : +91- 7360052181/799 2395085	4. Interactive Flat Panel (Page No. – 19 -20)	Speaker Output – Min. 20W x 2 EM's Local Service Centre and OEM local office from last 5 yeas (Doc. Req.): It is our suggestion, particularly for the display OEMs, to establish their own service centers & Office with dedicated staff to ensure a seamless and prompt service experience.	Request you to Change with minimum 15W x 2 For this changes all standard OEM qualify with this spec.	Addressed as above.





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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
35	Rahul Mathur Fin-ops Manager, Primenet Global Pvt Ltd icon 8826634463 icon www.primenet.i n icon Rahul@priment. in icon Business Park, 25/2, Shivaji Marg, New Delhi- 110015.	Page 16 Section 3 - Sub Schedule 3.1.3 –	Detailed Technical Specification of Computer Desktop	Applications Software: Open Source Office Latest Version We propose that these devices should be provided with Microsoft Office licences. We propose that these devices should be provided with Microsoft Office licences. Applications Software - Microsoft Office Suite (M365 Apps Enterprise Edu (5XS-00001)/M365 A3 Unified Edu (AAD-38391) for Productivity Purposes We propose that the devices should be provided with Microsoft Office licences due to the below: Professional Development: Familiarity with Microsoft Office tools such as Word, Excel, and PowerPoint will enhance productivity and efficiency in their current schoolwork and future workplace. These tools are equipped with advanced features that are essential for various professional tasks. Industry Ready Students: Many companies use Microsoft Office for their daily operations, including document creation, data analysis, and presentations. Learning to use these tools effectively can provide a competitive edge in their readiness and career prospectus.	As Per RFP
		Page 3 SL No.6	EMD	We request you to give exemption on emd to MSME Service providers We request you to give exemption on emd to MSME Service providers	As per RFP
		Page 44 SL No.5	Turnover	We request you to allow minimum average turnover of 35 crore for last 3 financial year	As per RFP



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36	Jyotibrat N. Singh  Manager-Proposals  Mob: 9777739600 L&T Technology Services Ltd	General	RFP for Setting up of "ICT Labs" in 4465 Govt. Schools of Bihar under ICT & Digital Initiatives of Samagra Shiksha (SS) on BOOT for 5 Years	From the payment terms we understand Part-I of commercial is for CAPEX portion and Part-II is for OPEX portion. Hence the same is not on BOOT model. Please confirm	As per RFP
		24 of 75 3.1.5. Insurance:	In any case, item theft/lost/damaged must be re-installed (New Branded/Standby with same or higher configuration) within 30 days of the occurrence of event, failing which penalty will be deducted in proportion to the amount to be paid (under section Payment Schedules) for the item lost for the quarter.	Kindly amend clause as follows: <i>"In any case, item theft/lost/damaged must be re-installed (New Branded/Standby with same or higher configuration) within 30 days <del>of the occurrence of event</del> after obtaining No Trace Report (NTR), failing which penalty will be deducted in proportion to the amount to be paid (under section Payment Schedules) for the item lost for the quarter."</i>	As per RFP
		30 of 75 3.2.6 Deliverables & Timelines: -	Installation & Commissioning of the ICT labs Within 90 days from the signing of the Contract	Considering the large no. of location supply of all the ICT infra itself will take 9 months for all the location. Hence request to amend the time line as 9 months for Delivery from contract signing date , 3 Months for Installation from date of delivery. <i>"Installation &amp; Commissioning of the ICT labs- Within <del>90 days</del> 12 Months from the signing of the Contract"</i>	As per RFP
		31 of 75 4.1 General Sr. xix.	IF bidder's fails in deploying the required manpower to schools, the quarterly payment (Both Hardware and Services) applicable to schools where manpower could not be deployed by agency will not be paid to agency.	We understand the quarterly payment under Part-II is only for manpower and not for Hardware/Service. Please confirm	As per RFP
		38 of 75 5.2. Penalty for Non-Performance of Hardware:	e) During contract period, if the complaint is not attended and resolved within 5 days (7 days in case of theft and fire), after lodging complaint for each delayed days following penalty will be deducted	Request to cap all the Hardware non performance penalties to 5% respective Hardware.	As per RFP



Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		41 of 75 7. Payment Terms:	<p>1. Supply, Installation, Setting up of ICT Lab and 1day Product training to at least 1 teacher from each location-</p> <p>a) 90% on completion of successful inspection of the supplied hardware and software (does not include educational software/MIS) and connected accessories, 1-day product training to one of the teachers at the concerned school, Certification (Benchmarking/Quality) from ERTL(STQC), Certification of AMC and Insurance etc. for recurring years and receipt of certificate of installation and commissioning (suggested by BEPC) of "ICT Lab" from the concerned school head teacher /principal and District MIS Coordinator.</p> <p>(b) Payments of remaining 10% of the supplied hardware and software will be paid after successful functioning of 6 months of ICT Labs.</p> <p>(c) No advance payment shall be made.</p>	<p>The payment terms will impact the project cash flow negatively as most of all the OEMs will demand for payment upon delivery. Hence for a positive cash flow for smooth operation request for the following amendments.</p> <p><b>"a) Interest free non recoverable Mobilization Advance payment of 10% of the total CAPEX value.</b></p> <p><b>b) 75% on completion of successful delivery of ICT components per school wise.</b></p> <p><b>c) 10% upon completion of inspection</b> installation of the supplied hardware and software (does not include educational software/MIS) and connected accessories,</p> <p><b>(d) Payments of remaining 10% 5% upon completion of the supplied hardware and software will be paid after successful functioning of 6 months of ICT Labs.</b> 1-day product training to one of the teachers at the concerned school, Certification (Benchmarking/Quality) from ERTL(STQC), Certification of AMC and Insurance etc. for recurring years and receipt of certificate of installation and commissioning (suggested by BEPC) of "ICT Lab" from the concerned school head teacher /principal and District MIS Coordinator.</p> <p><b>(c) No advance payment shall be made."</b></p>	As per RFP
		41 of 75 7. Payment Terms: Important Note:	<p>iii. The bid may be rejected, if the quoted price for Non-Recurring is above Rs 6.40 Lakhs per School.</p> <p>iv. The average per school cost per year for Part II (Manpower and other services Recurring) not exceeds Rs 2.40 Lakhs.</p>	The said clauses are restrictive in nature and hence allow the bidder to quote as per the actuals and delete the said clause.	As per RFP



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		41 of 75 7. Payment Terms: Important Note:	v. Payment of First Instalment will be based on pro-rata basis with receipt of certificate of installation & commissioning from at least 20% Schools signed by the concerned School Head Teacher/ district MIS Coordinator.	We understand the complete scope payment terms is on pro rata basis per school wise. Please Confirm	As per RFP
		42 of 75 8.1. Duration of the Project	Hence, the actual contract period for operation & maintenance starts after the successful installation & commissioning of the ICT Labs (Site Preparation, levelling & white washing of internal walls, electrification inside lab and earthing, laying of network cable, Supply & Installation of Hardware, Software, and furniture, deployment of manpower, etc.).	Request to exclude the civil works like site preparation Site Preparation, levelling & white washing of internal walls from bidder's scope.	As per RFP
		45 of 75 Qualification Criteria for Bidder Sr. No- 10	<u>Documentary Evidence Required</u> Relevant proof (self-attested copy of WorkOrder and Agreement) to be submitted.	Request to consider Go-Live Certificate along with work order as proof of work completion.	As per RFP
		45 of 75 Qualification Criteria for Bidder Sr. No- 11	The Bidder must have appointed/ deployed minimum 500 technical manpower at 500 ICT Labs / Virtual Classrooms/ Smart-Classrooms /Data Centres/Information Centres for the State Govt./ Central Govt./PSU across India in education vertical during last 5 Financial Years (Between 1st April, 2019 to J1 sc March, 2024)	Request to consider technical manpower deployed in any ICT infra project and not just education vertical. Kindly amend the clause as follows: "The Bidder must have appointed/ deployed minimum 500 technical manpower at 500 ICT Labs / Virtual Classrooms/ Smart- Classrooms /Data Centres/Information Centres/ <b>Smart Cities/Turnkey Communication/Cyber projects</b> for the State Govt./ Central Govt./PSU/ <b>Enterprise</b> across India/ <b>Globally</b> in education vertical during last 5 Financial Years (Between 1st April, 2019 to 1st March, 2024)"	Addressed as above.



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		51 of 75 9.2.4. Commercial Bid Evaluation:	a) BEPC reserves the right to reject bid if the price quoted for total cost per school for Non-Recurring (Hardware, Software & Connected accessories) exceeds Rs. 6.40 Lakh per School and average per school cost per year for Recurring (Manpower and other services) exceeds Rs 2.40 lakhs as per the guideline of ICT Scheme from Ministry of Education, Govt. of India.	The rate highlighted considering the scope is very low and hence request to kindly delete the rejection clause and select the most competitive offers among the eligible bidders based on the actual quoted rates.	As per RFP
		47 of 75 9.2.2. Eligibility Criteria for Consortium	Other Terms & Conditions for Consortium Partners: (c) The lead/prime bidder should be liable for the entire scope of work and risks involved thereof (the liability should be for the entire value of the contract).	There is no clause reference capping the liability of the bidder, we understand the Notwithstanding anything to the contrary in this Contract, the liability of bidder towards the other for any damages or compensation of any nature whatsoever under this Contract, shall not exceed Total cost of Project awarded to PIA. Please Confirm	As per RFP
		71 of 75 Form 15(a): Financial Bid Summary	Note:* The price quoted above shall be inclusive of all taxes, levies, insurances, freight, GST & all kind of applicable taxes including the maintenance cost for 5 (Five)years	We understand any change or introduction of new taxes or other statutory levies during the contract duration the bidder will be compensated as per actuals. Please confirm	As per RFP



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
37	ETS ENTERPRISE S Manpower supply and Material Supply works 3/5 Pattinathar street SBI colony chitlapakkam, chennai - 600064 etsenterprises9 4@gmail.com	92. Evaluation Criteria P-45	The Bidder must have appointed/ deployed minimum 500 technical manpower at 500 ICT Labs / Virtual Classrooms/ Smart Classrooms /Data Centres/Information Centres for the State Govt./ Central Govt. /PSU across India in education vertical during the last 5 Financial Years (Between 1st April, 2019 to 31st March, 2024).	The Bidder must have deployed at least 500 technical personnel across 500 ICT Labs, Virtual Classrooms, Smart Classrooms, Data Centres, or Information Centres for State Government, Central Government, or PSUs in the education sector within the last 5 years as of the bid submission date. We kindly request that the years of experience as of the bid submission date be considered. This will effectively demonstrate the bidder's technical capabilities and provide an accurate reflection of the project's execution status at that time.	Addressed as above.
		92. Evaluation Criteria P-45	The Bidder must have executed at least 500 Computer Lab/ICTLAB /Digital Classrooms/Virtual Classroom/Information Centre/Data Centre on BOOT/Turnkey basis during the last 5 Financial Years (Between 01st April, 2019 to 31st March, 2024) for State Govt./ Central Govt. /PSU in India in Education Vertical.	The Bidder must have successfully executed a minimum of 500 Computer Labs, ICT Labs, Digital Classrooms, Virtual Classrooms, Information Centres, or Data Centres on a BOOT/Turnkey basis in the Education sector for State Governments, Central Governments, or PSUs in India within the last 5 years as of the bid submission date. We respectfully request that the years of experience as of the bid submission date be considered. This will help showcase the bidder's technical capabilities and provide an accurate representation of the project execution status at that time.	As per RFP



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
		92. Evaluation Criteria P-44	The bidder must have a minimum turnover of the average of the last three financial years (FY: 2020-21, 2021-22 & 2022-23) of Rs.100.00 Crores.  (In case of consortiums/Joint Ventures, specifically formed for the purpose of this project, the lead member should full-fill the 100% turnover criteria.)	The bidder must have a minimum average turnover of Rs. 100.00 Crores over the last three financial years (FY: 2021-22, 2022-23, and 2023-24).  (In the case of consortiums/Joint Ventures formed specifically for this project, the lead member must meet the full turnover criteria.) As we are in December, we respectfully request that the turnover for the 2023-24 financial year be considered, as it will more accurately reflect the bidder's current financial strength.	As per RFP
38	Ram Babu Choudhary Novateur Electrical & Digital Systems Private Limited 183, 10th Floor, Prestige Center Court-Office Block, Vijaya Forum Mall, NSK Salai, Vadapalani, Chennai 600 026, India   T: +91 44 4656 5555	RFP Page No-22 & 23, SI No-9	Technical Specifications of the Hardwares, Software Peripherals to be supplied. Battery: Minimum 7200VAH for 60 minutes backup.	We kindly request you to change the battery configuration to 4680VAH instead of 7200VAH, as 4680VAH is sufficient to provide 60 minutes of battery backup.	Please read as - Battery: 2448 VAH or higher for minimum 60 minutes backup.
		RFP Page No-49, Point No. 9.2.3, SI No. 4, a)	Eligibility Criteria of Original Equipment Manufacturers (OEM) The turnover of manufacturer/(OEM)/ Supplier of UPS to be offered should be minimum average of 500 crores per annum during the last three financial year (FY: 2020-21, 2021-22 & 2022 -2023).	The average annual turnover of the manufacturer (OEM)/supplier of the UPS to be offered should be at least Rs-500 crores in profitable turnover for the last three financial years (FY: 2020-21, 2021-22, and 2022-23).	As per RFP



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Sno	Agency	Clause no	Content of RFP requiring clarification(s)	Points of Clarification	Clarifications
39	Navalkrushna Allurwar  Presales   Arceus Infotech Pvt Ltd  Mobile: + 91 9403609998  Email: naval.allurwar@arceus.in  Unit no.805, The Summit Business Bay, Andheri Kurla Road, Andheri (East), Mumbai – 400 093  Web: www.arceus.in	9.2.1 Eligibility Criteria (Pre-qualification Criteria) for Bidder, page no. 44 of 75, <b>sr.no. 5</b>	The bidder must have minimum turnover of the average of last three financial years (FY: 2020-21, 2021-22 & 2022-23) of Rs. 100.00 Crores. (In case of consortiums/Joint Ventures, specifically formed for the purpose of this project, the lead member should full-fill the 100% turnover criteria.)	Request to consider recent last three financial years (FY: 2021-22, 2022-23, 2023-24) as new clause is  The bidder must have minimum turnover of the average of last three financial years (FY: <b>2021-22, 2022-23 &amp; 2023-24</b> ) of Rs. 100.00 Crores. (In case of consortiums/Joint Ventures, specifically formed for the purpose of this project, the lead member should fulfil the 100% turnover criteria.)	As per RFP
		9.2.2 Eligibility Criteria for consortium, page no. 45 of 75, <b>sr.no. 10</b>	The Bidder must have executed at least 500 Computer Lab/ICT Lab /Digital Classrooms/Virtual Classroom Information Centre / Data Centre on BOOT [Turn-key basis during last 5 Financial years (Between 01st April, 2019 to 31st March, 2024) for State Govt./ Central Govt. /PSU in India in Education Vertical.	Request to relax the clause for wider participation and make bid competitive as "The Bidder must have executed at least 500 Computer Lab/ICT Lab /Digital Classrooms/Virtual Classroom Information Centre / Data Centre on BOOT [Turn-key basis during last 7 Financial Years (Between 01st April, 2017 to 31st March, 2024) for State Govt./ Central Govt./PSU in India. <del>in education vertical.</del>	As per RFP
		9.2.2 Eligibility Criteria for consortium, page no. 45 of 75, <b>sr.no. 11</b>	The Bidder should have undertaken supplies of major IT/ ICT Products for a minimum value of Rs. 50 Crores in a single order for the State Govt./ Central Govt. /PSU in India in educational vertical during last 5 Financial years (Between 01st April, 2019 to 31st March, 2024).	Request to relax the clause for wider participation and make bid competitive as "The Bidder should have undertaken supplies of major IT/ ICT Products for a minimum value of Rs. 50 Crores in a single order for the State Govt./ Central Govt. /PSU in India <del>in education vertical</del> during last 5 Financial Years (Between 01st April, 2019 to 31st March, 2024). (Any partner can fulfil)	As per RFP